

NHTSA Recall Number 15T020

February 15, 2017

**Subject: IMPORTANT SAFETY RECALL**

Dear Michelin Dealer,

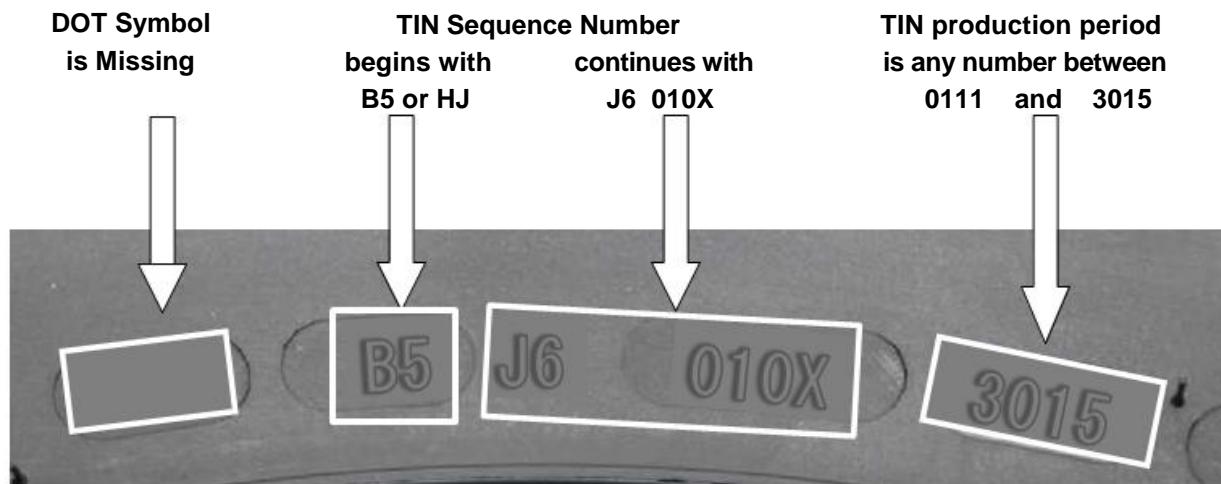
Michelin North America, Inc. has decided that certain **Michelin 315/80R22.5 X Works XZY TL 156/150K tires** fail to conform to Federal Motor Vehicle Safety Standard No. 119 and U.S. Code 30122 as related to tire markings and motor vehicle equipment certification. **Michelin is recalling approximately 250 of these tires in the United States.**

**You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tires.** The affected tires meet all tire performance criteria defined in the Federal standard but do not have the "DOT" symbol and load range markings required by Federal standard and U.S. code.

The following list provides the product descriptions, the Tire Identification Number (TIN) sequence identifiers and the TIN production periods of the manufacturing populations which contain the recalled tires. The TIN information is molded on the sidewall of each tire and contains the TIN sequence number and TIN date code. The date code is a 2-digit week and 2-digit year of production which is given in the TIN production period information. For example, "3015" refers to the 30<sup>th</sup> week of the year 2015.

Product Description	MSPN Part Number	TIN Sequence	Production Periods (inclusive)
Michelin 315/80R22.5 X Works XZY TL 156/150K	78187	B5 J6 010X	0111 to 3015
Michelin 315/80R22.5 X Works XZY TL 156/150K	78187	HJ J6 010X	0111 to 3015

Tires matching these product descriptions and TIN sequences but produced outside of the identified TIN production periods are not concerned by this recall. To determine if you have received tires, casings or retreaded casings that are included in this recall, please check the TIN marking found on the sidewall of the tire and MSPN information as explained below.

**HOW TO READ THE Tire Identification Number on tires concerned by this recall**

Michelin North America, Inc. is required to advise you of certain tire dealer obligations, which are detailed on page 4 of this notice.

As a result of this recall, Michelin asks you to take the following actions:

1. Check your inventory for the specific MSPN and TIN identification numbers affected. Immediately stop the sale, retreading and/or mounting of these tires, casings and retreaded casings.
2. Immediately count your inventory of affected tires, casings and retreaded casings and record specific TIN identification numbers. Provide this information to Michelin.
3. In order to facilitate this important recall action, immediately provide Michelin with a list of Tire Owners to whom you sold affected tires, casings and retreaded casings since January 2, 2011. This list should include the following information: name, address, city and state, zip code, phone number, MSPN, quantity, and date of mounting/sale. Michelin will contact these Tire Owners directly to retrieve the affected tires, casings and retreaded casings.
4. Return all recalled tires, casings and retreaded casings to Michelin as soon as possible. Contact Michelin at 1-888-847-8475 to obtain a return authorization and shipping instructions. If you have additional questions, please contact Michelin at 1-888-847-8475.

You will be compensated for all affected tires, casings and retreaded casings that you have in inventory. Michelin will pay all freight and handling charges associated with this action. Michelin will replace the recalled tire, casing or retreaded casing or issue a credit to your account as follows:

Recalled new tires: Reimbursement at Dealer invoice price paid.

Recalled casings: Reimbursement at Dealer invoice price

Recalled casings capped using Michelin treads: Reimbursement at Dealer invoice price

Recalled casings capped using other treads: Reimbursement at Dealer invoice price

Michelin is contacting known Tire Owners by letter to notify them of this recall and the remedy. The owner notification began on February 13, 2017.

Tire Owners may contact you to schedule an appointment with you to inspect their tires, casings or retreaded casings and, if required, replace them without charge. In this event:

1. Ensure that you have the correct replacement tires or retreaded casings in inventory. For questions about tire and retread selection, or for authorization to fit a non-Michelin tire or retreaded casing, please contact Michelin at 1-888-847-8475.
2. The recommended replacement products are:
  - New tire: 315/80R22.5 Michelin X Works Z LRL (MSPN 64204);
  - Retread: Michelin XZY3 Pre-Mold 230mm (MSPN 86585) / 240mm (MSPN 86652) / 250mm (MSPN 87115) / 270mm (MSPN 87938) / 280mm (MSPN 88069).



Beginning on March 1, 2017 the dealer will replace the recalled product with a similar product from the recommended list. The dealer will be credited back at the invoice price of the tire or retreaded casing used. The dealer will receive a \$50 fee to dismount the recalled tire or casing, mount a replacement tire or retreaded casing, balance the assembly if needed for the steer axle and submit the claim.

1. Mark each removed recalled tire, casing or retreaded casing by applying a paint stripe across the tread area. It is permissible to apply one paint stripe across the treads of stacked tires.
2. Return all recalled tires, casings and retreaded casings to Michelin as soon as possible. Contact Michelin at 1-888-847-8475 to obtain a return authorization and shipping instructions.

If you have additional questions, please contact Michelin at 1-888-847-8475.

**The recalled tire, casing or retreaded casing must be returned to Michelin for the credit to be processed. If you have any additional questions, please contact your Michelin sales representative.**

Commitment to safety, quality and respect for the customer are Michelin's highest priorities. Thank you for your support in retrieving these tires, casings and retreaded casings from the market.

Sincerely,

Michelin North America, Inc.



## **Dealer Recall Obligations**

Michelin North America, Inc. is required to advise you of the following information and tire dealer obligations:

1. It is a violation of Federal law to knowingly sell or lease a new or used tire which has been identified to dealers as containing a defect or noncompliance unless that defect or noncompliance has been remedied by the manufacturer. If a dealer knowingly sells or leases new or used defective or noncompliant tires, such a sale must be reported to the Associate Administrator for Enforcement, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 within five working days of such a release in a report containing the following information:
  - i) a statement that the report is being submitted pursuant to 49 CFR 573.10(a);
  - ii) the name, address and phone number of the person who purchased or leased the tire;
  - iii) the name of the manufacturer of the tire;
  - iv) the tire's brand name, model name, and size;
  - v) the tire's DOT identification number;
  - vi) the date of the sale or lease; and
  - vii) the name, address, and telephone number of the seller or lessor.
2. Under Federal law, Michelin is required to report (by dealer name and address) any known instances of its dealers selling or leasing new or used defective or noncompliant tires.

### **IMPORTANT – Disposition of Recalled Tires and Retreaded Tires**

3. On a monthly basis, dealers must report to Michelin North America the number of recalled tires, casings and retreaded casings removed from vehicles by the dealer that have not been returned per the instructions in this letter. The report must include a description of any such failure to act in accordance with Michelin's disposal plan.
4. Please contact Michelin at 1-888-847-8475. You will receive shipping instructions to return these recalled tires, casings and retreaded casings to Michelin for proper disposal.
5. On a monthly basis, dealers must report to Michelin North America the number of recalled tires, casings and retreaded casings disposed of in violation of these instructions or in violation of any of applicable state and local laws or regulations. The report must include a description of any such failure to act in accordance with Michelin's disposal plan.
6. These notifications and instructions must be communicated to all employees of this dealership who are involved in the removal or disposal of recalled tires, casings and retreaded casings.

