

TECHNICAL GROUP BULLETIN

7-17-2015

PATHFINDER SPORT SAT TIRES

TIRE SAFETY RECALL

PRODUCT LT 265/70R17/E 121S PATHFINDER SPORT SAT
AFFECTED: LT 265/75R16/E 123Q PATHFINDER SPORT SAT
LT 275/65R18/E 123S PATHFINDER SPORT SAT
LT 245/75R17/E 121R PATHFINDER SPORT SAT

PRODUCT 19123, 17983, 19124, 17970
CODE:

REASON: The tires may experience tread separation.

NEW PRODUCT:

Remove affected product from inventory /
showroom displays and return to Adjustment
warehouse as New Defective

1. Transfer to warehouse
2. Under comments write "Tire Safety Recall"
3. Return through normal adjustment process

WHEN REMOVING RECALLED TIRES

- Key as a "Manufacturer Adjustable Condition"
- Select adjustment type "9-Recall/MFG Replacement Program"
- Enter complete D.O.T. number and full tread depth.
- No charge for replacement
- No charge for Certificate renewal (if purchased originally).
- Offer Certificates on the replacement tires (if not purchased originally).
- Process as normal adjustment