Part 573 Safety Recall Report

15V-764

Manufacturer Name : EverGreen Recreational Vehicles, LLC
Submission Date : NOV 16,2015
NHTSA Recall No. : 15V-764
Manufacturer Recall No. : NR

Manufacturer Information :

Manufacturer Name : EverGreen Recreational Vehicles, LLC
Address : P.O. Box 52
10758 C.R. 2 Middlebury IN 46540
Company phone : 574-825-4298

Population :

Number of potentially involved : 1,656
Estimated percentage with defect : 100

Vehicle Information :

Vehicle : 2013-2015 EverGreen Bayhill
Vehicle Type :
Body Style :
Power Train : NR
Descriptive Information : EverGreen has recently discovered that certain On Demand Water Heaters manufactured by Atwood Mobile Products, LLC that were sold and distributed to EverGreen may be defective, as the water flow adjustment feature poppet valve may have drifted during transit or may have been set at the factory such that the water flow is at .3 gal/minute or less, which can cause or lead to a scald injury to the user. These defective water heaters may have been installed in certain 2013 through 2015 model year Bayhill, Lifestyle, Amped, Igo, Sun Valley, Element, Reactor and Ever-Lite Trailers manufactured by EverGreen. The total number of Trailers subject to this recall is approximately 1656. At this time, EverGreen is in the process of identifying the exact number of Trailers that contain the defective water heaters and the dates of manufacture of these Trailers. EverGreen anticipates filing a follow-up report to provide the information once it has been determined, including confirming production dates.
Production Dates : JUN 01, 2013 - AUG 31, 2015

VIN (Vehicle Identification Number) Range

Begin : NR End : NR ☐ Not sequential VINs

Vehicle : 2013-2015 EverGreen Lifestyle
Vehicle Type :
Body Style :
Power Train : NR
Descriptive Information : EverGreen has recently discovered that certain On Demand Water Heaters manufactured by Atwood Mobile Products, LLC that were sold and distributed to EverGreen may be defective, as the water flow adjustment feature poppet valve

may have drifted during transit or may have been set at the factory such that the water flow is at .3 gal/minute or less, which can cause or lead to a scald injury to the user. These defective water heaters may have been installed in certain 2013 through 2015 model year Bayhill, Lifestyle, Amped, Igo, Sun Valley, Element, Reactor and Ever-Lite Trailers manufactured by EverGreen. The total number of Trailers subject to this recall is approximately 1656. At this time, EverGreen is in the process of identifying the exact number of Trailers that contain the defective water heaters and the dates of manufacture of these Trailers. EverGreen anticipates filing a follow-up report to provide the information once it has been determined, including confirming production dates.

Production Dates : JUN 01, 2013 - AUG 31, 2015

VIN (Vehicle Identification Number) Range

Begin : NR End : NR ☐ Not sequential VINs

Vehicle : 2013-2015 EverGreen Amped
Vehicle Type :
Body Style :
Power Train : NR
Descriptive Information : EverGreen has recently discovered that certain On Demand Water Heaters manufactured by Atwood Mobile Products, LLC that were sold and distributed to EverGreen may be defective, as the water flow adjustment feature poppet valve may have drifted during transit or may have been set at the factory such that the water flow is at .3 gal/minute or less, which can cause or lead to a scald injury to the user. These defective water heaters may have been installed in certain 2013 through 2015 model year Bayhill, Lifestyle, Amped, Igo, Sun Valley, Element, Reactor and Ever-Lite Trailers manufactured by EverGreen. The total number of Trailers subject to this recall is approximately 1656. At this time, EverGreen is in the process of identifying the exact number of Trailers that contain the defective water heaters and the dates of manufacture of these Trailers. EverGreen anticipates filing a follow-up report to provide the information once it has been determined, including confirming production dates.

Production Dates : JUN 01, 2013 - AUG 31, 2015

VIN (Vehicle Identification Number) Range

Begin : NR End : NR ☐ Not sequential VINs

Vehicle : 2013-2015 Evergreen Igo
Vehicle Type :
Body Style :
Power Train : NR
Descriptive Information : EverGreen has recently discovered that certain On Demand Water Heaters manufactured by Atwood Mobile Products, LLC that were sold and distributed to EverGreen may be defective, as the water flow adjustment feature poppet valve may have drifted during transit or may have been set at the factory such that the water flow is at .3 gal/minute or less, which can cause or lead to a scald injury to

the user. These defective water heaters may have been installed in certain 2013 through 2015 model year Bayhill, Lifestyle, Amped, Igo, Sun Valley, Element, Reactor and Ever-Lite Trailers manufactured by EverGreen. The total number of Trailers subject to this recall is approximately 1656. At this time, EverGreen is in the process of identifying the exact number of Trailers that contain the defective water heaters and the dates of manufacture of these Trailers. EverGreen anticipates filing a follow-up report to provide the information once it has been determined, including confirming production dates.

Production Dates : JUN 01, 2013 - AUG 31, 2015

VIN (Vehicle Identification Number) Range

Begin : NR End : NR ☐ Not sequential VINs

Vehicle : 2013-2015 EverGreen Sun Valley
Vehicle Type :
Body Style :
Power Train : NR
Descriptive Information : EverGreen has recently discovered that certain On Demand Water Heaters manufactured by Atwood Mobile Products, LLC that were sold and distributed to EverGreen may be defective, as the water flow adjustment feature poppet valve may have drifted during transit or may have been set at the factory such that the water flow is at .3 gal/minute or less, which can cause or lead to a scald injury to the user. These defective water heaters may have been installed in certain 2013 through 2015 model year Bayhill, Lifestyle, Amped, Igo, Sun Valley, Element, Reactor and Ever-Lite Trailers manufactured by EverGreen. The total number of Trailers subject to this recall is approximately 1656. At this time, EverGreen is in the process of identifying the exact number of Trailers that contain the defective water heaters and the dates of manufacture of these Trailers. EverGreen anticipates filing a follow-up report to provide the information once it has been determined, including confirming production dates.

Production Dates : JUN 01, 2013 - AUG 31, 2015

VIN (Vehicle Identification Number) Range

Begin : NR End : NR ☐ Not sequential VINs

Vehicle : 2013-2015 EverGreen Element
Vehicle Type :
Body Style :
Power Train : NR
Descriptive Information : EverGreen has recently discovered that certain On Demand Water Heaters manufactured by Atwood Mobile Products, LLC that were sold and distributed to EverGreen may be defective, as the water flow adjustment feature poppet valve may have drifted during transit or may have been set at the factory such that the water flow is at .3 gal/minute or less, which can cause or lead to a scald injury to the user. These defective water heaters may have been installed in certain 2013 through 2015 model year Bayhill, Lifestyle, Amped, Igo, Sun Valley, Element,

Reactor and Ever-Lite Trailers manufactured by EverGreen. The total number of Trailers subject to this recall is approximately 1656. At this time, EverGreen is in the process of identifying the exact number of Trailers that contain the defective water heaters and the dates of manufacture of these Trailers. EverGreen anticipates filing a follow-up report to provide the information once it has been determined, including confirming production dates.

Production Dates : JUN 01, 2013 - AUG 31, 2015

VIN (Vehicle Identification Number) Range

Begin : NR End : NR ☐ Not sequential VINs

Vehicle : 2013-2015 EverGreen Reactor

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : EverGreen has recently discovered that certain On Demand Water Heaters manufactured by Atwood Mobile Products, LLC that were sold and distributed to EverGreen may be defective, as the water flow adjustment feature poppet valve may have drifted during transit or may have been set at the factory such that the water flow is at .3 gal/minute or less, which can cause or lead to a scald injury to the user. These defective water heaters may have been installed in certain 2013 through 2015 model year Bayhill, Lifestyle, Amped, Igo, Sun Valley, Element, Reactor and Ever-Lite Trailers manufactured by EverGreen. The total number of Trailers subject to this recall is approximately 1656. At this time, EverGreen is in the process of identifying the exact number of Trailers that contain the defective water heaters and the dates of manufacture of these Trailers. EverGreen anticipates filing a follow-up report to provide the information once it has been determined, including confirming production dates.

Production Dates : JUN 01, 2013 - AUG 31, 2015

VIN (Vehicle Identification Number) Range

Begin : NR End : NR ☐ Not sequential VINs

Vehicle : 2013-2015 EverGreen Ever-Lite

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : EverGreen has recently discovered that certain On Demand Water Heaters manufactured by Atwood Mobile Products, LLC that were sold and distributed to EverGreen may be defective, as the water flow adjustment feature poppet valve may have drifted during transit or may have been set at the factory such that the water flow is at .3 gal/minute or less, which can cause or lead to a scald injury to the user. These defective water heaters may have been installed in certain 2013 through 2015 model year Bayhill, Lifestyle, Amped, Igo, Sun Valley, Element, Reactor and Ever-Lite Trailers manufactured by EverGreen. The total number of Trailers subject to this recall is approximately 1656. At this time, EverGreen is in

the process of identifying the exact number of Trailers that contain the defective water heaters and the dates of manufacture of these Trailers. EverGreen anticipates filing a follow-up report to provide the information once it has been determined, including confirming production dates.

Production Dates : JUN 01, 2013 - AUG 31, 2015

VIN (Vehicle Identification Number) Range

Begin : NR End : NR ☐ Not sequential VINs

Description of Defect :

Description of the Defect : All of the Trailers that will be identified as part of this recall campaign may contain the water heaters with the defective poppet valve identified in the Safety Recall Notice issued by Atwood Mobile Products, LLC that is attached hereto.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Certain water heaters may contain a defective poppet valve that may have drifted during transit or may have been set at the factory such that the water flow is at .3/gal minute or less, which can lead to a scald injury to the user.

Description of the Cause : Certain water heaters may contain a defective poppet valve that may have drifted during transit or may have been set at the factory such that the water flow is at .3/ gal minute or less, which can lead to a scald injury to the user.

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : Atwood Mobile Products, LLC

Address : 1120 N. Main St.
P. O. Box 1627 Elkhart INDIANA 46515

Country : United States

Chronology :

EverGreen received from Atwood Mobile Products, LLC a Safety Recall Notice with respect to certain On Demand Water Heaters manufactured by Atwood that may contain a defective poppet valve. Since receipt of the Safety Recall Notice, EverGreen has determined that various Trailers manufactured by EverGreen may contain the defective water heater that are subject to the Safety Recall Notice.

Description of Remedy :

Description of Remedy Program : The program to be implemented by EverGreen to remedy the defect will include notification to all EverGreen dealers that may have any Trailers containing the defective water heater in their inventory and notification to all registered owners of the Trailers containing the defective water heater. The remedy will consist of obtaining a field rework kit for the safety defect

from Atwood Mobile Products, LLC and repairing the defect at no charge for parts or labor to the dealer or the registered owner. EverGreen is currently waiting on Atwood to make the rework kit available so that repairs can be made. EverGreen will provide NHTSA with additional details regarding these procedures in a follow-up report.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Notification letters will be provided to EverGreen's dealers and to the registered owners of the Trailers that are subject to this recall campaign. At this time, EverGreen is preparing the necessary dealer notifications and owner notifications. EverGreen will provide NHTSA with a representative copy of all such notices in the follow-up report.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported