

**Part 573 Safety Recall Report****15V-762****Manufacturer Name :** Keystone RV Company**Submission Date :** NOV 13,2015**NHTSA Recall No. :** 15V-762**Manufacturer Recall No. :** 15-242**Manufacturer Information :**

Manufacturer Name : Keystone RV Company

Address : PO Box 2000

2642 Hackberry Drive Goshen IN 46527

Company phone : 574-535-2100

**Population :**

Number of potentially involved : 1,756

Estimated percentage with defect : 50

**Vehicle Information :**

Vehicle : 2015-2016 Dutchmen Voltage

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Units manufactured with folding exterior ladder

Production Dates : AUG 06, 2014 - OCT 15, 2015

**VIN (Vehicle Identification Number) Range**

Begin : 4YDF38934FZ990455

End : 4YDF33024FZ991497

 Not sequential VINs

Begin : 4YDF33026GZ990000

End : 4YDF40031GZ990724

 Not sequential VINs**Description of Defect :**

Description of the Defect : It has been decided the vehicles in this recall population may have been manufactured with the exterior folding ladder not properly secured to the sidewall of the vehicle.

FMVSS 1 :NR

FMVSS 2 :NR

Description of the Safety Risk : If the ladder is not fastened securely to the sidewall, it may pull loose from the vehicle while an individual is utilizing the ladder, leading to an increased risk of personal injury.

Description of the Cause : The ladder may have been installed in the incorrect location.

Identification of Any Warning that can Occur : A noticeable gap may occur between RV sidewall and mounting plate surface, or screw head may not make contact with mounting surface plate.

**Supplier Identification :**

**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

10/16/2015 – Keystone was notified by a dealer of one unit with a loose ladder. An investigation into the cause and scope of the issue was initialed.

11/11/2015 – Investigation into cause and scope of the completed.

**Description of Remedy :**

Description of Remedy Program : The remedy is to verify substrate material on which mounting plates are attached, then use appropriate fasteners to secure ladder to the unit.

How Remedy Component Differs from Recalled Component : NA

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

**Recall Schedule :**

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : NOV 30, 2015 - NOV 30, 2015

Planned Owner Notification Date : NOV 30, 2015 - NOV 30, 2015

\* NR - Not Reported