

Part 573 Safety Recall Report

15V-735

Manufacturer Name : Nova Bus**Submission Date :** MAY 27, 2016**NHTSA Recall No. :** 15V-735**Manufacturer Recall No. :** CR3492 and CR3493**Manufacturer Information :**

Manufacturer Name : Nova Bus

Address : 1000 Industriel Blvd
Saint-Eustache Quebec, Canada 00 JR7
5A5

Company phone : 450-472-6410

Population :

Number of potentially involved : 304

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2010-2015 Nova LFS, LFS Artic

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Certain 2010-2015 LFS model and certain 2013-2015 LFS Artic buses.

Production Dates : AUG 10, 2010 - JUN 09, 2015

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

Description of the Defect : The placement of the optical sensor for the passenger counter system on certain buses causes a possible pinch point hazard between the passenger counter housing and the door.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A person's arm may be caught in the door, which may result in personal injury.

Description of the Cause : Design related issue. This is a non standard design with limited use.

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR
Address : NR
NR
Country : NR

Chronology :

2/28/15 Nova receives report of a potential issue. Investigation opened
4/8/15 Information shared with Volvo Group North America Regulatory Affairs department. Volvo Group North America Regulatory Affairs Department informs to continue to monitor for any reports and recommends a service program based on the facts
10/14/15 Nova receives report of an incident that is associated with the issue that was previously investigated
10/16/15 Nova informs Volvo Group North America Regulatory Affairs Department
10/28/15 Product Safety Committee meets and determines that a safety related defect exists.
11/4/15 Defect Report submitted to NHTSA

Description of Remedy :

Description of Remedy Program : A longer protective cover and a warning label will be installed on the vehicles in question. Prenotification repairs do not apply.
How Remedy Component Differs from Recalled Component : A longer cover and a warning label
Identify How/When Recall Condition was Corrected in Production : The solution was implemented in June 2015. A service program was released in October 2015.

Recall Schedule :

Description of Recall Schedule : Owner notification letter will be sent by November 23, 2015.
Planned Dealer Notification Date : NR - NR
Planned Owner Notification Date : NOV 23, 2015 - NOV 23, 2015

* NR - Not Reported