

Part 573 Safety Recall Report**15V-735****Manufacturer Name :** Nova Bus**Submission Date :** NOV 04,2015**NHTSA Recall No. :** 15V-735**Manufacturer Recall No. :** CR3492 and CR3493**Manufacturer Information :**

Manufacturer Name : Nova Bus

Address : 1000 Industriel Blvd

Saint-Eustache Quebec, Canada 00 JR7 5A5

Company phone : 450-472-6410

Population :

Number of potentially involved : 287

Estimated percentage with defect : 100

Vehicle Information :

Vehicle : 2010-2015 Nova LFS, LFS Artic

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Certain 2010-2015 LFS model and certain 2013-2015 LFS Artic buses.

Production Dates : AUG 10, 2010 - JUN 09, 2015

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : The placement of the optical sensor for the passenger counter system on certain buses causes a possible pinch point hazard between the passenger counter housing and the door.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A person's arm may be caught in the door, which may result in personal injury.

Description of the Cause : Design related issue. This is a non standard design with limited use.

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

2/28/15 Nova receives report of a potential issue. Investigation opened

4/8/15 Information shared with Volvo Group North America Regulatory Affairs department. Volvo Group North America Regulatory Affairs Department informs to continue to monitor for any reports and recommends a service program based on the facts

10/14/15 Nova receives report of an incident that is associated with the issue that was previously investigated

10/16/15 Nova informs Volvo Group North America Regulatory Affairs Department

10/28/15 Product Safety Committee meets and determines that a safety related defect exists.

11/4/15 Defect Report submitted to NHTSA

Description of Remedy :

Description of Remedy Program : A longer protective cover and a warning label will be installed on the vehicles in question. Prenotification repairs do not apply.

How Remedy Component Differs from Recalled Component : A longer cover and a warning label

Identify How/When Recall Condition was Corrected in Production : The solution was implemented in June 2015. A service program was released in October 2015.

Recall Schedule :

Description of Recall Schedule : Owner notification letter will be sent by November 23, 2015.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NOV 23, 2015 - NOV 23, 2015

* NR - Not Reported