

Part 573 Safety Recall Report**15V-716****Manufacturer Name :** Eldorado National- California, Inc.**Submission Date :** OCT 28,2015**NHTSA Recall No. :** 15V-716**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Eldorado National- California, Inc.

Address : 9670 GALENA STREET
RIVERSIDE CA 92509

Company phone : 909-591-9557

Population :

Number of potentially involved : 58

Estimated percentage with defect : 50

Vehicle Information :

Vehicle : 2009-2010 Eldorado Passport

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Door actuator recall on Eldorado Passport buses

Production Dates : AUG 03, 2009 - JUN 30, 2010

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : Certain Eldorado National California buses contain a A&M System, Inc., electric door actuator that was found to experience thermal problems.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The electric door actuator could heat up to the point of creating a fire risk.

Description of the Cause : The PC Board of the electric door actuator can develop a high resistance and overheat to a point where there is a fire risk.

Identification of Any Warning that can Occur : Possible intermittent failure followed by normal operation.

Supplier Identification :**Component Manufacturer**

Name : A&M Systems, Inc.

Address : 4121 Eastland Drive
Elkhart INDIANA 46516

Country : United States

Chronology :

ELDorado National California was notified by A&M of the defect via email in August of 2013. At that time the ELDorado National California representative communicating with A&M incorrectly determined that the recalled component was not used by ELDorado. Shortly thereafter, the ELDorado employee that was communicating with the A&M representative passed away unexpectedly and no other person within ELDorado was aware of the same. In October of this year, ELDorado became aware of the recall after reviewing investigation materials on the Safercar.gov website and determined that a recall was necessary due to a safety related defect.

Description of Remedy :

Description of Remedy Program : Any model 3230 PC Board will be replaced by A&M free of charge along with a reimbursement of up to one hour of labor.

How Remedy Component Differs from Recalled Component : The replacement PC Board is a model number 3333, and it is large and has a different LED designed into it.

Identify How/When Recall Condition was Corrected in Production : The model 3230 PC Board was discontinued in March of 2010 and replaced with a newly designed model.

Recall Schedule :

Description of Recall Schedule : Owner notification letters will be sent as soon as possible and ELDorado will work with A&M to personally contact customers regarding this recall campaign.

Planned Dealer Notification Date : NOV 09, 2015 - NOV 23, 2015

Planned Owner Notification Date : NOV 16, 2015 - NOV 30, 2015

* NR - Not Reported