

**Part 573 Safety Recall Report****15V-710****Manufacturer Name :** Ford Motor Company**Submission Date :** OCT 26,2015**NHTSA Recall No. :** 15V-710**Manufacturer Recall No. :** 15S32**Manufacturer Information :**

Manufacturer Name : Ford Motor Company

Address : 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332

**Population :**

Number of potentially involved : 65

Estimated percentage with defect : 100

**Vehicle Information :**

Vehicle : 2016-2016 Ford E-Series Cutaway &amp; Chassis Cab

Vehicle Type : LIGHT VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : This action affects only vehicles equipped with 6.8L engines and an optional trailer brake controller.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates : NOV 03, 2014 - SEP 01, 2015

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : During trailer tow operation, the integrated trailer brake controller on these vehicles may not actuate the trailer brakes when the driver depresses the brake pedal. There is no warning to the driver that vehicle braking does not actuate the trailer brakes. Vehicle braking is not affected.

Ford is not aware of any reports of accident or injury related to this condition.

FMVSS 1 :NR

FMVSS 2 :NR

Description of the Safety Risk : This condition may result in extended stopping distance.  
Description of the Cause : NR  
Identification of Any Warning that can Occur : None

**Supplier Identification :****Component Manufacturer**

Name : Not Applicable

Address : NR

NR

Country : NR

**Chronology :**

October 2015: During routine testing of a future model vehicle with this trailer braking system option, it was observed that the trailer brakes were not actuating when the vehicle brakes were applied. The 2016 MY 6.8L E-Series Cutaway / Chassis Cab vehicles with trailer brake controllers were verified to exhibit the same condition. A "stop ship" action was initiated and this topic was reviewed by Ford's Critical Concern Review Group (CCRG).

On October 19, 2015 Ford's Field Review Committee reviewed the concern and approved a field action.

**Description of Remedy :**

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to reprogram the powertrain control module using the normal Integrated Diagnostic System procedure. There will be no charge for this service.

Ford is excluding reimbursement for costs because the original warranty program would provide for a free repair for this concern.

Ford will forward a copy of the notification letters to dealers to the agency when available.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : Notification to dealers is expected to occur on October 27, 2015. Mailing of owner notification letters is expected to begin November 16, 2015 and be completed by November 20, 2015.

Planned Dealer Notification Date : OCT 27, 2015 - OCT 27, 2015

Planned Owner Notification Date : NOV 16, 2015 - NOV 20, 2015

\* NR - Not Reported