

Part 573 Safety Recall Report

15V-592

Manufacturer Name : Chrysler (FCA US LLC)**Submission Date :** MAY 04, 2016**NHTSA Recall No. :** 15V-592**Manufacturer Recall No. :** R52**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 41

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2016-2016 Ram 3500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Some 2016 MY Ram 3500 ("D2") Pickup vehicles equipped with the 6.7L Cummins Diesel engine.

Production Dates : JUL 31, 2015 - AUG 13, 2015

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2 : 2016-2016 Ram 4500/5500 Cab Chassis

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Some 2016 MY Ram 4500/5500 Cab Chassis ("DP") Pickup vehicles equipped with the 6.7L Cummins Diesel engine.

Production Dates : JUL 31, 2015 - AUG 13, 2015

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 3 : 2016-2016 Ram 3500 Cab Chassis

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Some 2016 MY Ram 3500 Cab Chassis ("DD") Pickup vehicles equipped with the 6.7L Cummins Diesel engine.

Production Dates : JUL 31, 2015 - AUG 13, 2015

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 4 : 2016-2016 Ram 2500

Vehicle Type :

Body Style : PICKUP TRUCK

Power Train : NR

Descriptive Information : Some 2016 MY Ram 2500 ("DJ") Pickup vehicles equipped with the 6.7L Cummins Diesel engine.

Production Dates : JUL 31, 2015 - AUG 13, 2015

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Damage to the Engine Control Module ("ECM") caused during production of the ECM may result in an internal short to ground within the ECM, and can potentially result in a loss of motive power.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : This defect may cause a loss of motive power.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : Continental Corporation

Address : 21440 West Lake Cook Road
Deer Park ILLINOIS 60010

Country : United States

Chronology :

On August 7, 2015, the Cummins Inc. ("Cummins")' Jamestown Engine plant ("JEP") notified Continental Corporation ("Continental") of ten failed ECM with witness impact marks.

On August 10, 2015, Saltillo Truck Assembly Plant ("STAP") was notified by Cummins of the defect and 122 engines in storage were contained at STAP and sent to Cummins.

Between the dates of August 11, 2015, and August 14, 2015, rework of eight suspected vehicles was conducted at STAP.

On August 27, 2015, the Vehicle Safety and Regulatory Compliance organization of FCA US LLC ("FCA US") was notified of the issue, it was presented to the FCA US Investigation Steering Group ("ISG") and a shipping hold was placed on the suspect population.

Between August 28, 2015, and September 2, 2015, FCA US and Cummins coordinated suspect vehicle repairs in various rail and holding yards.

On September 1, 2015, FCA US was notified that Cummins was issuing a 573 for the defective part.

On September 4, 2015, FCA US reviewed the findings from 30 parts surveyed by Cummins produced before the containment actions with no defective parts found.

As of September 15, 2015, FCA US identified approximately zero CAIRs, VOQs and field reports related to this issue.

As of September 15, 2015, total FCA US warranty is zero for this condition.

As of September 15, 2015, FCA US is unaware of any accident or injuries potentially related to this issue.

On September 15, 2015, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program : FCA US will facilitate, in conjunction with Cummins, the replacement of suspected ECMs within the 41 vehicles.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : 12/8/15: FCA US will notify dealers on 12/18/15 and owner letters will be sent 12/21/15. ****11/13/2015: Planned Interim Dealer/Owner Notification 11/17/15 and Dealer Instructions/Final Owner Notification 12/04/15**

Planned Dealer Notification: 11/02/2015

Planned Owner Notification Start / End Date: 11/06/2015

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported