

# Part 573 Safety Recall Report

# 15V-579

**Manufacturer Name :** Mitsubishi Motors North America, Inc.**Submission Date :** MAY 04, 2016**NHTSA Recall No. :** 15V-579**Manufacturer Recall No. :** SR-15-010**Manufacturer Information :****Population :**

Manufacturer Name : Mitsubishi Motors North America, Inc.

Number of potentially involved : 2

Address : 6400 Katella Avenue

Estimated percentage with defect : 100 %

Cypress CA 90630

Company phone : 1-888-648-7820

**Vehicle Information :**

Vehicle 1 : 2011-2011 Mitsubishi Outlander Sport

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Only two consecutively built vehicles are involved in this non-compliance recall.

Production Dates : DEC 03, 2010 - DEC 03, 2010

VIN Range 1 : Begin : JA4AR4AU3BZ006824 End : JA4AP4AU8BZ006825  Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Two certification labels were inadvertently swapped and installed incorrectly by a line worker during vehicle production. As a result, the VIN printed on the certification label located on the driver's side B pillar does not match the actual VIN for these two vehicles. Due to this mismatch, Mitsubishi Motors Corporation (MMC) determined that the certification label in the two affected 2011 MY Outlander Sport vehicles are in non-compliance with 49 CFR Part 567 - Certification.

In all other respects, the description of the GVWR, GAWR, etc. fully comply with the subject regulation.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : This non-compliance does not affect the safety or performance of the vehicle.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

See the attached document for the chronology of events leading up to the defect decision.

**Description of Remedy :**

Description of Remedy Program : Mitsubishi Motors North America, Inc. and MMSC will contact the two customers by phone and have them bring their vehicle to a local dealer for certification label replacement. Alternatively, the two customers may elect to have a Mitsubishi service representative visit them for certification label replacement.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : MMNA is working internally to determine the dealer and customer notification date and will update accordingly.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported