OMB Control No.: 2127-0004

Part 573 Safety Recall Report

15V-577

Manufacturer Name: Toyota Motor Engineering & Manufacturing

Submission Date: SEP 17,2015 NHTSA Recall No.: 15V-577 Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: Toyota Motor Engineering & Manufact

Address: 19001 South Western Avenue

Torrance CA 90501 Company phone : 1-800-331-4331

Population:

Number of potentially involved: 423,456

Estimated percentage with defect: 0

Vehicle Information:

Vehicle: 2009-2012 Toyota RAV4

Vehicle Type : Body Style :

Power Train: NR

Descriptive Information: (1) Although the involved vehicles are within the above VIN range, not all

vehicles in this range were sold in the U.S.

(2) Only the involved vehicles produced by TMMC are equipped with the affected cowl louver and water channel assembly. RAV4 vehicles produced in Japan utilize a different supplier which utilizes a different manufacturing process.

 $Production\ Dates: OCT\ 27, 2008-DEC\ 19, 2012$

VIN (Vehicle Identification Number) Range

Vehicle: 2012-2014 Toyota RAV4 EV

Vehicle Type : Body Style : Power Train : NR

Descriptive Information: (1) Although the involved vehicles are within the above VIN range, not all

vehicles in this range were sold in the U.S.

(2) Only the involved vehicles produced by TMMC are equipped with the affected cowl louver and water channel assembly. RAV4 vehicles produced in Japan utilize a different supplier which utilizes a different manufacturing process.

Production Dates: JUL 24, 2012 - AUG 29, 2014 VIN (Vehicle Identification Number) Range

Description of Remedy:

Description of Remedy Program: Description of Corrective Repair Action:

All known owners of the subject vehicles will be notified by first class mail to return their vehicles to a Toyota dealer to have the water channel replaced with an improved one. In addition, a new wiper link with wiper motor crank arm will be replaced. The wiper link will have a protective cover over the wiper link joint to minimize water splash and a retainer ring to prevent the wiper arm from separating from the wiper motor.

Reimbursement Plan for pre-notification remedies

The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Toyota's General Reimbursement Plan.

How Remedy Component Differs from Recalled Component : NR Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule:

Description of Recall Schedule: Recall Schedule:

Notifications to owners will occur by November 16, 2015. A copy of the draft

owner notification letter(s) will be submitted as soon as available.

Distributor/Dealer Notification Schedule:

Notifications to distributors/dealers will be sent on September 17, 2015. Copies of dealer communications will be submitted as they are issued.

Planned Dealer Notification Date: SEP 17, 2015 - SEP 17, 2015

Planned Owner Notification Date: NOV 16, 2015 - NOV 16, 2015

* NR - Not Reported