

Part 573 Safety Recall Report**15V-576****Manufacturer Name :** Forest River, Inc.**Submission Date :** OCT 02,2015**NHTSA Recall No. :** 15V-576**Manufacturer Recall No. :** 310-09112015-0086**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 219-533-5934

Population :

Number of potentially involved : 3,804

Estimated percentage with defect : 1

Vehicle Information :

Vehicle : 2011-2016 Forest River, Inc. Coachmen - Pursuit

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Pursuit is a Class "A" Motorhome recreational vehicle manufactured by Forest River, Inc.

Production Dates : MAR 01, 2011 -SEP 11, 2015

VIN (Vehicle Identification Number) Range

Begin : 1F65F5DY6B0A07719

End : 1F65F5DY1F0A10761

☒ Not sequential VINs

Vehicle : 2011-2016 Forest River, Inc. Coachmen - Mirada

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Mirada is a Class "A" Motorhome recreational vehicle manufactured by Forest River, Inc.

Production Dates : MAR 01, 2011 -SEP 11, 2015

VIN (Vehicle Identification Number) Range

Begin : 1F65F5DY6B0A07719

End : 1F65F5DY1F0A10761

☒ Not sequential VINs

Vehicle : 2011-2016 Forest River, Inc. Coachmen - Encounter

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Encounter is a Class "A" Motorhome recreational vehicle manufactured by Forest River, Inc.

Production Dates : MAR 01, 2011 - SEP 11, 2015

VIN (Vehicle Identification Number) Range

Begin : 1F65F5DY6B0A07719

End : 1F65F5DY1F0A10761

☒ Not sequential VINs

Description of Defect :

Description of the Defect : The partner supplier provided mechanical fasteners that improperly torqued during the installation of the hitch to the chassis of the motorhome.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An improperly torqued nut and bolt may result in the nut loosening during transit and the hitch dropping loose on one side of the chassis, which may cause a potential loss of vehicle control. If all of the fasteners fail, the hitch will detach from the motorhome and substantially increase the risk to other motorists, including property damage.

Description of the Cause : The partner supplier provided mechanical fasteners that improperly torqued during the installation of the hitch to the chassis of the motorhome.

Identification of Any Warning that can Occur : A visual inspection of the hitch may not produce evidence of the hitch being loose. Attaching or detaching a ball mount may reveal that the hitch is loose at the mounting points to the chassis.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On September 8th, 2015, a vehicle owner notified the warranty department for the Pursuit, Mirada and Encounter of a hitch failure. The owner was in transit at the time of the hitch loosening on one side of the hitch.

The warranty department reviewed and analyzed warranty and customer complaints related to a hitch coming loose and identified 180 warranty claims involving a hitch repair. However, the details of the total 180 units are currently being reviewed and assessed.

The partner supplier of the subject hitch was notified on September 9th, 2015 and visited the production facility to investigate the subject hitch installation. The partner supplier concluded that the installation needed to be revised as discussed below.

Description of Remedy :

Description of Remedy Program : Forest River is issuing a recall on all Pursuit, Mirada and Encounter motorhomes. The owners will be reimbursed of any cost that is directly associated with having to replace the hitch mount fasteners. Forest River along with its partner supplier will be providing at no cost to the dealer nor customer the new mechanical fastener kit.

How Remedy Component Differs from Recalled Component : The new fastener kit will employ the use of a conical washer in place of a flat washer. The cone shape in the washer will apply a vertical force to the bolt. In addition the serrated hex flange nut will apply vertical clamp force on the bottom of the hitch mounting bracket. The grade 5 hex bolt will be torqued to the 75 lbs.-ft. as prescribed by the partner supplier installation instructions.

Identify How/When Recall Condition was Corrected in Production : Effective with VIN 1F65F5DY1F0A10761, September 11th, 2015 all installations will use the conical washer and be properly torqued as directed by the partner supplier.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River has sent suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : NOV 12, 2015 - NOV 12, 2015

Planned Owner Notification Date : NOV 12, 2015 - NOV 12, 2015

* NR - Not Reported