

**Part 573 Safety Recall Report****15V-553**

**Manufacturer Name :** Forest River, Inc.  
**Submission Date :** SEP 16,2015  
**NHTSA Recall No. :** 15V-553  
**Manufacturer Recall No. :** 53-08282015-0081

**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.  
 Address : 55470 CR 1  
 P.O. Box 3030 Elkhart IN 46515-3030  
 Company phone : 219-533-5934

**Population :**

Number of potentially involved : 1,736  
 Estimated percentage with defect : 28

**Vehicle Information :**

Vehicle : 2016-2016 Forest River, Inc. Shasta Airflyte 16

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All Shasta Airflyte Travel Trailers are manufactured by Forest River and are a recreational vehicle.

Production Dates : SEP 26, 2014 - AUG 17, 2015

**VIN (Vehicle Identification Number) Range**

Begin : 5ZT2SAEC9FE610002                      End : 5ZT2SAEC3GE611678                       Not sequential VINs

Vehicle : 2016-2016 Forest River, Inc. Shasta Airflyte 19

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All Shasta Airflyte Travel Trailers are manufactured by Forest River and are a recreational vehicle.

Production Dates : SEP 26, 2014 - AUG 17, 2015

**VIN (Vehicle Identification Number) Range**

Begin : 5ZT2SAEC9FE610002                      End : 5ZT2SAEC3GE611678                       Not sequential VINs

**Description of Defect :**

Description of the Defect : The rear window of the Shasta Airflyte 16 and 19 have a bond to the glass with the aluminum framework of the window. The bond is not of sufficient integrity to hold the glass to the window frame. The rear Egress Window in both the Shasta Airflyte

16 and 19 will be replaced. The other windows on the trailer will be inspected and replaced as needed.

FMVSS 1 :NR

FMVSS 2 :NR

Description of the Safety Risk : If the rear Egress Window becomes un-bonded from the aluminum framework of the window, it could fall from the trailer onto the road, leading to a road hazard. The road hazard could increase the risk of a crash.

Description of the Cause : The rear window of the Shasta Airflyte 16 and 19 have a bond to the glass with the aluminum framework of the window. The bond is not of sufficient integrity to hold the glass to the window frame. The rear Egress Window in both the Shasta Airflyte 16 and 19 will be replaced. The other windows on the trailer will be inspected and replaced as needed.

Identification of Any Warning that can Occur : The user of the camper may notice the window slipping or wobbling when using the window.

#### Supplier Identification :

##### Component Manufacturer

Name : Hehr Michigan Window Plant

Address : 1103 W. Pearl Street

Chesaning MICHIGAN 48616

Country : United States

#### Chronology :

NHTSA's Office of Defects Investigations inquired on 2015-08-24, of Forest River's Corporate Compliance office concerning complaints submitted to NHTSA by owners of the trailers. The rear window (egress window) has been falling out of the framework of the aluminum window frame during transit on the road. Forest River Corporate Compliance Office immediately opened an investigation into the alleged defect in the window. Forest River's Corporate Compliance Office contacted the partner supplier, Hehr Windows of Michigan ("Hehr") and submitted an Information Request to Hehr on 2015-08-25. Forest River's Corporate Compliance has yet to have a response from Hehr; however Hehr and Forest River have communicated as Hehr works to gather all of the warranty data, customer complaints, and number of replacement windows Hehr has shipped to owners and the number of VIN's that have been replaced already.

#### Description of Remedy :

Description of Remedy Program : Forest River will replace subject windows that fail the inspection process as outlined by Hehr Window. The replacement windows will be free of charge and Forest River will cover all of the expenses incurred.

How Remedy Component Differs from Recalled Component : The remedy windows will have passed through rigorous quality control measures to ensure the aluminum frame is etched properly prior to the application of the adhesive promoter used in the bonding of the glass pane to the aluminum. Under this recall, only the glass pane and aluminum hinge are subject to replacement as

the window framework itself is installed correctly and not showing signs of failure.

Furthermore, the subject glass pane will have a silkscreen process added to insert the label "RC-15V553" in the lower-most corner of the window not more than ¼" in height.

Additionally, there will be a label applied to the window that notifies dealerships and owners that the window must be closed and secured prior to travel.

Identify How/When Recall Condition was Corrected in Production : Hehr Window has made this adjustment to all of their windows manufactured in this design for Shasta. The subject window will only be manufactured for the recall as the production run of windows for the limited production run of Shasta Airflyte Travel Trailers ended at the end of August.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River has sent suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : OCT 28, 2015 - OCT 28, 2015

Planned Owner Notification Date : OCT 28, 2015 - OCT 28, 2015

\* NR - Not Reported