OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 15V-541

**Manufacturer Name:** Chrysler (FCA US LLC)

Submission Date: JUL 19, 2016 NHTSA Recall No.: 15V-541 Manufacturer Recall No.: R46



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Manufacturer Name: Chrysler (FCA US LLC)

Address: 800 Chrysler Drive

CIMS 482-00-91 Auburn Hills MI

48326-2757

Company phone: 1-800-853-1403

### **Population:**

Number of potentially involved : 149,032 Estimated percentage with defect : 1%

#### **Vehicle Information:**

Vehicle 1: 2013-2014 Ram 3500

Vehicle Type:

Body Style: PICKUP TRUCK

Power Train: NR

Descriptive Information: Certain 2013 MY and 2014 MY Ram 3500 vehicles.

Production Dates: OCT 09, 2012 - JUL 29, 2014

Vehicle 2: 2014-2014 Ram 3500 Cab Chassis

Vehicle Type:

Body Style: PICKUP TRUCK

Power Train: NR

Descriptive Information: Certain 2014MY Ram 3500 vehicles.

Production Dates: OCT 09, 2012 - JUL 29, 2014

Vehicle 3: 2014-2014 Ram 2500

Vehicle Type:

Body Style: PICKUP TRUCK

Power Train: NR

Descriptive Information: Certain 2014MY Ram 2500 vehicles.

Production Dates: OCT 09, 2012 - JUL 29, 2014

#### **Description of Defect:**

Description of the Defect: Vehicles may have front track bar frame bracket welds with inadequate fusion

which may cause the bracket components to separate from the frame.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: This defect may, in certain cases, result in diminished steering response.

Description of the Cause : NR
Identification of Any Warning NR
that can Occur :

#### **Supplier Identification:**

#### **Component Manufacturer**

Name: Metalsa

Address: Fracc. Parque Industrial Sta. Mónica

Lote M1 Carretera Estatal #105 Saltillo FOREIGN STATES 25079

Country: Mexico

#### **Chronology:**

\*\* 2016 03 01 ¿ In December 2015, FCA US engineering notified the FCA US VSRC that the RAM 1500 ("DX") did not have the same track bar design and should be removed from the R46 campaign. ¿ On February 16, 2016, the FCA US VSRC confirmed that the RAM 1500 ("DX") did not contain

the defect.

¿ On February 17, 2016, the FCA US VSRC communicated RAM 1500 ("DX") change to NHTSA's

ODI.

¿ In December 2015, FCA US engineering notified the FCA US VSRC that the Power Wagon ("DJ") did not have the same track bar design and was welded in a different cell than the suspect R46 vehicles.

¿ On February 29, 2016, the FCA US VSRC confirmed that the Power Wagon ("DJ") did not contain the defect, notified NHTSA's ODI of the change, and, per an FCA US engineering communicated discussion, removed Power Wagon ("DJ") vehicles from the population as it was not of the same design as vehicles included in the R46 campaign.

Please see the attached supplemental information titled "FCA US LLC Chronology - R46 2013 2014 D2 2014 DJ DD Track Bar Bracket 08252015.pdf".

On August 18, 2015, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

#### **Description of Remedy:**

Description of Remedy Program: 11/17/2015: As an interim measure, FCA US will inspect any vehicle affected by this recall to determine if the OEM Track Bar Bracket shows evidence of the defect condition. If a vehicle passes the inspection (i.e., shows no evidence of cracks or failed welds relating to the defect condition), the recall shall remain "open" for such vehicle. VINs of vehicles passing inspection will continue to be included in the Final Remedy plan. The final remedy will be a clam shell reinforcement bracket mechanically attached over the OEM Track Bar Bracket, when available (estimated first quarter 16CY). If, prior to availability of the final remedy, the vehicle exhibits any symptoms consistent with a failed or failing Track Bar Bracket, an owner should bring his/her vehicle back to the dealer for another inspection.

> If, upon inspection, cracks or failed welds relating to the defect condition are identified, a new welded Track Bar Bracket will be installed on the vehicle. For vehicles receiving a new welded Track Bar Bracket, the recall shall be marked "complete." VINs of vehicles failing inspection and receiving a new welded Track Bar Bracket will not be included in the Final Remedy plan.\*\*

FCA US will conduct a voluntary safety recall on all affected vehicles; remedy will be documented once testing is complete.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs NR from Recalled Component:

Identify How/When Recall Condition NR was Corrected in Production:

#### **Recall Schedule:**

Description of Recall Schedule: \*\*2016 07 19 - 4x2 Owner Letter 2016 08 04 and Dealer Letter 2016 07

\*\*Removed 508 Power Wagon ("DJ") and 27 RAM 1500 ("DX") population from campaign. Owners will be notified via letter that their vehicles do not contain the R46 defect and are not included in this campaign.

\*\*Timing Update - Dealer Instructions to be posted 2016 02 22 with owner letters going out on 2016 02 25 for the 4x4 solution. 4x2 solution is still on target for Q2 2016.

\*\* Timing has changed - Dealer instructions and owner letter for 4x4 solution remedy available Q1 2016. 4x2 solution is still on target for Q2 2016.\*\*

\*\*Dealer Instructions to be posted 2016 01 26 with owner letters going out on 2016 02 01 for the 4x4 solution. 4x2 remedy will be available Q2.

\*\*11/10/15: FCA US will notify dealers 11/9/15 of inspection process and interim owner letter. Owner letters will be mailed 11/16/15.

Planned Dealer Notification: 10/02/2015, interim letter notification and

VINS active.

Planned Interim Owner Notification Start / End Date: 10/24/2015 -

10/24/2015, interim owner letter notification

Planned Dealer Notification Date: NR - NR Planned Owner Notification Date: NR - NR

\* NR - Not Reported