

**Part 573 Safety Recall Report****15V-527**

**Manufacturer Name :** Forest River, Inc.  
**Submission Date :** AUG 14,2015  
**NHTSA Recall No. :** 15V-527  
**Manufacturer Recall No. :** 5-08102015-0072

**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.  
 Address : 55470 CR 1  
 P.O. Box 3030 Elkhart IN 46515-3030  
 Company phone : 219-533-5934

**Population :**

Number of potentially involved : 32  
 Estimated percentage with defect : 100

**Vehicle Information :**

Vehicle : 2013-2014 Forest River, Inc. Starcraft All Star XL - ST22911C  
 Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES  
 Body Style : OTHER  
 Power Train : NR  
 Descriptive Information : Starcraft is a manufacturer of transit buses by Forest River.

Production Dates : OCT 17, 2012 - NOV 20, 2012

**VIN (Vehicle Identification Number) Range**

Begin : 5WEASAAN6DJ270684                      End : 5WEASAAN8DJ270699                       Not sequential VINs

Vehicle : 2013-2013 Forest River, Inc. Starcraft All Star - ST22911  
 Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES  
 Body Style : OTHER  
 Power Train : NR  
 Descriptive Information : Starcraft is a manufacturer of transit buses by Forest River.

Production Dates : OCT 17, 2012 - NOV 20, 2012

**VIN (Vehicle Identification Number) Range**

Begin : 5WEASAAN0DH270977                      End : 5WEASAAN8DJ270685                       Not sequential VINs

Vehicle : 2013-2013 Forest River, Inc. Starcraft XLT - ST3929  
 Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES  
 Body Style : OTHER  
 Power Train : NR  
 Descriptive Information : Starcraft is a manufacturer of transit buses by Forest River.

Production Dates : OCT 17, 2012 - NOV 20, 2012

**VIN (Vehicle Identification Number) Range**

Begin : 5WEASAAN0DH270977

End : 5WEASAAN8DJ270685

Not sequential VINs

Vehicle : 2013-2013 Forest River, Inc. Starcraft XLT - ST3929C

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Starcraft is a manufacturer of transit buses by Forest River.

Production Dates : OCT 17, 2012 - NOV 20, 2012

**VIN (Vehicle Identification Number) Range**

Begin : 5WEASAAN0DH270977

End : 5WEASAAN8DJ270685

Not sequential VINs

Vehicle : 2013-2013 Forest River, Inc. Starcraft XLT - ST3999

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Starcraft is a manufacturer of transit buses by Forest River.

Production Dates : OCT 17, 2012 - NOV 20, 2012

**VIN (Vehicle Identification Number) Range**

Begin : 5WEASAAN0DH270977

End : 5WEASAAN8DJ270685

Not sequential VINs

Vehicle : 2013-2013 Forest River, Inc. Starcraft XLT - ST3999C

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Starcraft is a manufacturer of transit buses by Forest River.

Production Dates : OCT 17, 2012 - NOV 20, 2012

**VIN (Vehicle Identification Number) Range**

Begin : 5WEASAAN0DH270977

End : 5WEASAAN8DJ270685

Not sequential VINs

**Description of Defect :**

Description of the Defect : Forest River Received the following Recall notice on 2015-08-10:

Navistar has decide that a defect which relates to motor vehicle safety exists in certain 2010 thru 2014 DuraStar@ models built 1 3 May 2009 thru 24 June 201 3 and 201 1 and

2012 WorkStar@ models built 30 November 2010 thru 26 September 201 1 with EPA 2010 Emission Engine.

The engine grid heater power feed cable may have been improperly routed resulting in contact with a sharp metal edge on the cab which could lead to possible chafing of the wire insulation and cause an intermittent electrical short.

FMVSS 1 :NR

FMVSS 2 :NR

Description of the Safety Risk : Forest River Received the following Recall notice on 2015-08-10:

An intermittent electrical short may cause a vehicle fire possibly resulting in property damage or personal injury.

Description of the Cause : Forest River Received the following Recall notice on 2015-08-10:

The engine grid heater power feed cable may have been improperly routed resulting in contact with a sharp metal edge on the cab which could lead to possible chafing of the wire insulation and cause an intermittent electrical short.

Identification of Any Warning that can Occur : Forest River Received the following Recall notice on 2015-08-10:

None provided.

**Supplier Identification :**

**Component Manufacturer**

Name : Navistar, Inc.

Address : 2701 Navistar Drive  
Lisle ILLINOIS 60532

Country : United States

**Chronology :**

Forest River Received the following Recall notice on 2015-08-10 without any chronology for defect decision:

Navistar has decide that a defect which relates to motor vehicle safety exists in certain 2010 thru 2014 DuraStar@ models built 13 May 2009 thru 24 June 201 3 and 201 1 and 2012 WorkStar@ models built 30 November 2010 thru 26 September 201 1 with EPA 2010 Emission Engine.

The engine grid heater power feed cable may have been improperly routed resulting in contact with a sharp metal edge on the cab which could lead to possible chafing of the wire insulation and cause an intermittent electrical short.

**Description of Remedy :**

Description of Remedy Program : Forest River Received the following Recall notice on 2015-08-10 without

any chronology for defect decision:

The repair will involve installing an additional cable tie strap to provide the proper clearance. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to complete.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any INTERNATIONAL@ dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

How Remedy Component Differs from Recalled Component : The repair will involve installing an additional cable tie strap to provide the proper clearance.  
Identify How/When Recall Condition was Corrected in Production : Forest River has not been made aware of how this was corrected production.

**Recall Schedule :**

Description of Recall Schedule : NR

Planned Dealer Notification Date : AUG 17, 2015 - NOV 05, 2015

Planned Owner Notification Date : AUG 17, 2015 - NOV 05, 2015

\* NR - Not Reported