

Part 573 Safety Recall Report

15V-518

Manufacturer Name : Grand Design RV, LLC

Submission Date : MAY 12, 2016

NHTSA Recall No. : 15V-518

Manufacturer Recall No. : 910004



Manufacturer Information :

Manufacturer Name : Grand Design RV, LLC

Address : 11333 County Road 2

Middlebury IN 46540

Company phone : (574) 825-8000 x2015

Population :

Number of potentially involved : 1,721

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2014-2016 Reflection Fifth-Wheel 337RLS, 323BHS, 317RST

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Axles installed on vehicles may not match the axle recorded on the Federal Certification Label. Incorrect axles may have been installed.

Production Dates : SEP 05, 2013 - JUN 30, 2015

VIN Range 1 : Begin : 573FR3621E1200129 **End :** 573FR3623G3304306 Not sequential

Description of Noncompliance :

Description of the Noncompliance : Vehicles have been identified where the axles installed are rated at 5200 lbs. when the Federal Certification Label shows 6000 lb. axles. The models involved in the recall should have 6000 lb. axles installed.

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : Consumers could load their vehicle up to the Gross Vehicle Weight Rating (GVWR) of 13,995 lbs. and exceed the Gross Axle Weight Rating (GAWR) if their vehicle has 5200 lb. axles.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : Lippert Components, Inc.
Address : 2703 College Avenue
Goshen INDIANA 46528
Country : United States

Chronology :

Grand Design received an inquiry through our Owner's Forum from a retail consumer who indicated that they had 5200 lb. axles on their vehicle and the Federal Certification Label called out 6000 lb. axles. This was confirmed when we received a photo of the axle tag. We launched an internal investigation that revealed claims and retail inquiries where it was confirmed that the incorrect axles were installed on a total of 15 units. These incorrect installations could not be narrowed down to specific build runs, therefore the decision was made to launch a recall to have all Reflection models that call for 6000 lb. axles inspected to verify installation of the correct axles.

We received our first notice of a potential issue on 4/16/15 from a retail call in. Dealer inspection, confirmation & repair was completed on 6/19/15. The 2nd notice was received on 6/15/15 through a retail contact, followed by inspection, confirmation & repair on 6/30/15. By 7/10/15 we recognized we had an issue beyond 1-2 units with incorrect axle installations. We completed our due diligence and decided to launch a recall on 8/5/15. On 8/12/15 we filed our Part 573, followed by the recall launch date of 9/4/15. (Edited 05/12/16)

Description of Remedy :

Description of Remedy Program : Grand Design will notify the owners of affected Reflection models via mail instructing them to have their axles inspected by a Grand Design dealer to verify that their vehicles have the correct axles installed. The axles will be replaced on any vehicle found not in compliance (not having 6000 lb. axles). Owners that paid to have the correct axles installed will be instructed to submit their receipts for full reimbursement from Grand Design.

How Remedy Component Differs from Recalled Component : Remedy component is a 6000 lb. axle where the recalled component is a 5200 lb. axle.

Identify How/When Recall Condition was Corrected in Production : Beginning July 1, 2015, additional measures were put in place in manufacturing to confirm that correct axles are installed on vehicles. This included additional inspection points as well as written "sign off" confirmation that the axles were inspected and confirmed to be correct for the model application.

Recall Schedule :

Description of Recall Schedule : As soon as NHTSA responds to the Part 573 with a confirmation and recall number we will begin notifications.

Planned Dealer Notification Date : SEP 07, 2015 - SEP 11, 2015

Planned Owner Notification Date : SEP 07, 2015 - SEP 11, 2015

* NR - Not Reported