

Part 573 Safety Recall Report

15V-513

Manufacturer Name : Halcore Group, Inc.

Submission Date : MAY 11, 2016

NHTSA Recall No. : 15V-513

Manufacturer Recall No. : 15E050



Manufacturer Information :

Manufacturer Name : Halcore Group, Inc.

Address : 3800 McDowell Road

Grove City OH 43123

Company phone : 999

Population :

Number of potentially involved : 140

Estimated percentage with defect : 40 %

Vehicle Alterer Information :

Vehicle 1 : 2014-2015 American Emergency Vehicl Trauma Hawk Ambulance

Descriptive Information : 15E050 – VCMS140I Rear Observation Camera Replacement. Back Up Camera Vendor reports possible defect of an internal sensor failure causing reverse image.

Production Dates : DEC 01, 2014 - JUN 30, 2015

Description of Defect :

Description of the Defect : Back Up Camera Vendor reports possible defect of an internal sensor failure causing reverse image. Recall Number 15E050.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : On your vehicle, it may be possible for a sensor in your rear backup camera to fail and cause the camera to reverse the image displayed on the observation monitor. Do not rely on the image displayed. If the camera displays the image in reverse, the driver may inadvertently turn the wrong direction to avoid hitting an object behind the vehicle, increasing the risk of a crash. Please utilize your mirrors when backing up your vehicle.

Description of the Cause : Per Camera Vendor - It is possible that an internal sensor may fail in the VCMS140I Rear Observation Camera.

Identification of Any Warning that can Occur : None

Supplier Identification :**Component Manufacturer**

Name : ASA Electronics, LLC
Address : 2602 Marina Dr.
Elkhart INDIANA 46514
Country : United States

Chronology :

In the summer of 2015 AEV was notified of the ASA recall 15E05. Upon review we've determine the ASA provided component was defective.

Description of Remedy :

Description of Remedy Program :	Please contact 1-877-384-4400 to request a return authorization number to secure your free replacement VCMS140I rear observation camera(s). ASA Electronics will be happy to work with your local dealer to schedule a replacement installation, or have the camera(s) shipped directly to you.
How Remedy Component Differs from Recalled Component :	Replace with new VCMS140I Back Up Camera supplied by ASA Electronics
Identify How/When Recall Condition was Corrected in Production :	July 21st Via US mail AEV received ASA Recall Number 15E050 notice of camera defect effecting 54 cameras. Back Up Camera serial numbers were not being recorded per vehicle prior to this notice. AEV immediately verified that the on shelf VCMS140I camera inventory was clean then initiated process of matching the SN to vehicle at the part issue point. All ASA purchase Orders containing this camera option Dec 2014 through April 2015 were identified showing a potential vehicle production window of 140. Vehicle & end user information forwarded to ASA as requested. Completed vehicles still at AEV were inspected the effected serial number camera exchanged with replacement from ASA.

Recall Schedule :

Description of Recall Schedule :	Will notify our regional sales dealers 5 days in advance so they are prepared for questions from end users.
Planned Dealer Notification Date :	SEP 01, 2015 - SEP 18, 2015
Planned Owner Notification Date :	SEP 04, 2015 - SEP 18, 2015

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

* NR - Not Reported