OMB Control No.: 2127-0004

Part 573 Safety Recall Report

15V-509

Manufacturer Name : Chrysler (FCA US LLC)

Submission Date: DEC 03, 2015 NHTSA Recall No.: 15V-509 Manufacturer Recall No.: R39



Manufacturer Information:

Manufacturer Name: Chrysler (FCA US LLC)

Address: 800 Chrysler Drive

CIMS 482-00-91 Auburn Hills MI 48326-2757

Company phone: 1-800-853-1403

Population:

Number of potentially involved: 158,671 Estimated percentage with defect: 100

Vehicle Information:

Vehicle: 2014-2014 Jeep Cherokee

Vehicle Type : Body Style : SUV Power Train : NR

Descriptive Information: Some 2014 MY Jeep Cherokee left hand drive vehicles may experience damage to

the Body Control Module ("BCM") that could disable the front wiper system.

Production Dates: JAN 04, 2013 - JUL 11, 2014

VIN (Vehicle Identification Number) Range

Begin: NR End: NR Not sequential VINs

Description of Defect:

 $Description\ of\ the\ Defect: Electro-Static\ discharge\ from\ the\ front\ wipers\ when\ operated\ on\ dry\ glass\ may$

damage the BCM, render the wipers driver inoperable.

FMVSS 1 :NR FMVSS 2 :NR

Description of the Safety Risk: Driving with this defect in certain conditions could increase the risk of a crash,

which could lead to injury.

Description of the Cause: NR

Identification of Any Warning that can Occur: NR

Supplier Identification:

Component Manufacturer

Name : NR Address : NR NR

Country: NR

Chronology:

Please see the attached supplemental information titled "FCA US LLC Chronology 2014 KL Vehicles BCM 081115.pdf".

On August 4, 2015, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy:

Description of Remedy Program : The field repair to correct the issue is to add a ground strap from the vehicle

body to the front wiper support bracket to protect the BCM from the effects

of Electro-Static Discharge.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the

subject of a field action.

To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment

to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production: NR

Recall Schedule:

Description of Recall Schedule: 12/3/15 - FCA US will notify dealers by December 9, 2015 and owners by

December 14, 2015.

FCA US will notify the dealers by October 10, 2015 and the will notify the owners by October 10, 2015 with an interim owner letter due to part

availability.

Planned Dealer Notification Date: NR - NR

Planned Owner Notification Date: NR - NR