

Part 573 Safety Recall Report**15V-503****Manufacturer Name :** Goshen Coach**Submission Date :** AUG 06,2015**NHTSA Recall No. :** 15V-503**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Goshen Coach

Address : 25161 Leer Drive
Elkhart IN 46514

Company phone : 574-970-6300

Population :

Number of potentially involved : 1,494

Estimated percentage with defect : 50

Vehicle Information :

Vehicle : 2014-2015 Goshen Coach Buses

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Pacer, Pacer LS, PacerLTD, GCII, Impulse, Connection, Commander, G-Force, G-Force Access, G-ForceLTD, Sentinel, Sentinel UC, Mainstream Low Floor

Production Dates : JUL 01, 2014 - JUL 27, 2015

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : All drivers and passenger seat mounting hardware may not have been torqued properly from factory. Torque values below the manufacturing requirements have been discovered. Please check torques at all locations described in this bulletin. This includes hardware that mounts seat components to each other and hardware mounting the seats to the seat tracks and under-floor structure.

FMVSS 1 : 207 - Seating systems

FMVSS 2 : NR

Description of the Safety Risk : Bolts could come loose and cause the seat to move during an accident.

Description of the Cause : The seat bolts were not properly torqued to the manufacture specs. at the time of installation.

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

Goshen Warranty Department was contacted by a Dealer whom stated that they were finding seat bolts that were loose and not torqued to the proper specs.

Description of Remedy :

Description of Remedy Program : The seat bolts were not torqued correctly. Goshen will pay the customer to check the bolt to make sure that they are properly torque. Goshen will cover the cost of this process. 15 minutes per bus to check bolts and re-tighten bolts if necessary.

How Remedy Component Differs from Recalled Component : The remedy is to check to make sure that the bolts are correctly torqued and the recall is so that the safety of our customer is protect.

Identify How/When Recall Condition was Corrected in Production : After Warranty received a call from a customer the Goshen Management team started talking and checking buses on line. Quality Department got with the line to see if the proper process was being followed. There has been several new employees in the seat installation area, which was why the issue occurred. Sometimes the process was followed and sometimes it wasn't depending on who was installing the seats. Goshen Coach is looking for new and more improved tools to verify that the torques are being consistently used and then checked. We will also have a second check at the end of the production line by a Quality team member.

Recall Schedule :

Description of Recall Schedule : We will send e-mails and letters to the dealers as soon as we have verification that we can do so and then we will send the letter and service bulletin on how to fix the issue to all end users.

Planned Dealer Notification Date : AUG 13, 2015 - AUG 20, 2015

Planned Owner Notification Date : AUG 17, 2015 - AUG 24, 2015

* NR - Not Reported