

Part 573 Safety Recall Report**15V-499****Manufacturer Name :** Keystone RV Company**Submission Date :** AUG 05,2015**NHTSA Recall No. :** 15V-499**Manufacturer Recall No. :** 15-233**Manufacturer Information :**

Manufacturer Name : Keystone RV Company

Address : PO Box 2000

2642 Hackberry Drive Goshen IN 46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 124

Estimated percentage with defect : 100

Vehicle Information :

Vehicle : 2014-2015 Keystone Avalanche

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models 355RK

Production Dates : MAY 06, 2013 - APR 24, 2014

VIN (Vehicle Identification Number) Range

Begin : 4YDF35527EE760149

End : 4YDF35528FE760047

☒ Not sequential VINs**Description of Defect :**

Description of the Defect : It has been decided certain vehicles may have been manufactured with a rear window that is identified with an exit sticker and the rear window is not intended to be a secondary emergency exit.

FMVSS 1 :NR

FMVSS 2 :NR

Description of the Safety Risk :If an emergency situation arises and the occupants of the vehicle attempt to use the rear window as an emergency exit point they will not be able to exit as the rear ladder blocks the emergency egress point resulting in an increased risk of personal injury.

Description of the Cause : The window installed has egress section of the window obstructed by the rear ladder. The window was not intended to be an emergency exit and the sticker was to be removed by Keystone. It has been determined through inadvertence or error some stickers were not removed during manufacturing.

Identification of Any Warning that can Occur : The ladder blocking the exit window is visible.

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

7-14-15 Keystone RV was contacted by a dealer that submitted a complaint of the rear emergency exit window being blocked by the ladder. An investigation into the cause and scope of the population was initiated.

8-3-15 Investigation into cause and scope of the population completed.

Description of Remedy :

Description of Remedy Program : The remedy is to remove the emergency exit sticker if it is still present. Owners will be requested to call and verify the exit sticker is removed or send in a photo showing the sticker is removed on the affected window.

How Remedy Component Differs from Recalled Component : All vehicles will have at least one marked alternate egress window not blocked by the rear ladder.

Identify How/When Recall Condition was Corrected in Production : The window was moved to prevent the window being blocked by the ladder.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : AUG 17, 2015 - AUG 17, 2015

Planned Owner Notification Date : AUG 17, 2015 - AUG 17, 2015

* NR - Not Reported