

**Part 573 Safety Recall Report****15V-476****Manufacturer Name :** Ford Motor Company**Submission Date :** AUG 21,2015**NHTSA Recall No. :** 15V-476**Manufacturer Recall No. :** 15C08**Manufacturer Information :**

Manufacturer Name : Ford Motor Company

Address : 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332

**Population :**

Number of potentially involved : 265

Estimated percentage with defect : 0

**Vehicle Information :**

Vehicle : 2015-2015 Lincoln MKT Town Car

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Affected MKT Town Car vehicles ordered with the Livery package (MKT Livery) are missing the second row seat. A subset of the affected vehicle population is also missing the optional full-size spare tire.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates : FEB 04, 2015 - JUN 23, 2015

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

 Not sequential VINs**Description of Noncompliance :**

Description of the Noncompliance : Certain 2015 Lincoln MKT Livery vehicles were delivered prior to installation of the required second row seat. The vehicles, as delivered, have two designated seating positions in the front row. Section 4.3(b) of FMVSS 110 requires the designated seating capacity to be listed on the placard. The placard installed on these vehicles lists the designated seating capacity as five; two in front, three in rear.

On vehicles where the second row seat is not installed, section 4.2(c) of

FMVSS 225 requires a tether anchorage at the front passenger seating position. These vehicles were designed and intended to have a second row seat; therefore, the front passenger seating position is not equipped with a tether anchorage.

Ford is not aware of any reports of accident or injury related to these conditions.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : 225 - Child restraint anchorage systems

Description of the Safety Risk : As built, these vehicles may not comply with FMVSS 110 and FMVSS 225. The affected vehicles are at being held at dealers or fleet locations awaiting the required components or in-transit to their final destination.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

**Supplier Identification :**

**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

On July 14, 2015, Ford's Critical Concern Review Group (CCRG) was informed that vehicles were shipped without the second row seat. The CCRG reviewed the possible compliance aspects of the missing second row seat and elevated the concern.

On July 21, 2015, Ford's Field Review Committee reviewed the concern and approved a field action.

The week of August 3, 2015, a Ford dealer notified Ford that vehicles had been received without the second row seat and that those vehicles were not included in 15C08.

Ford conducted an extensive review of all 2015 model year MKT Livery vehicle production records to assess if any other vehicles needed to be included in the original 15C08 program. This review identified that additional vehicles may have been shipped to dealers or fleets without the second row seat.

On August 17, 2015, Ford's Field Review Committee reviewed the concern and approved an expansion of the population for the previously approved field action (15C08).

**Description of Remedy :**

Description of Remedy Program : The vehicles will be inspected for the presence of a rear seat and, if one has

not been installed, service technicians will install the rear seat.

Ford does not plan to send owner letters because all the vehicles have been identified and are at dealer or fleet locations or in-transit. Ford will proactively contact the fleet representatives by phone to notify them of the recall and provide remedy instructions.

Ford is excluding reimbursement for costs because the original warranty program would provide for a free repair for this concern.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : Notification to dealers is expected to occur on July 28, 2015. Ford does not expect to send owner letters because all vehicles are at the dealer or fleet locations. Ford will proactively contact the fleet representatives by phone to notify them of the recall and provide remedy instructions. A follow-up dealer notification is expected to occur on August 24, 2015, advising of the expanded vehicle population.

Planned Dealer Notification Date : JUL 28, 2015 - JUL 28, 2015

Planned Owner Notification Date : NR - NR

\* NR - Not Reported