

Part 573 Safety Recall Report**15V-331****Manufacturer Name :** Van Hool N.V.**Submission Date :** MAY 20,2015**NHTSA Recall No. :** 15V-331**Manufacturer Recall No. :** P750**Manufacturer Information :**

Manufacturer Name : Van Hool N.V.

Address : BERNARD VAN HOOLSTRAAT 58

LIER-KONINGSHOOIKT (BELGIUM) 00 B2500

Company phone : 999

Population :

Number of potentially involved : 555

Estimated percentage with defect : 1

Vehicle Information :

Vehicle : 2014-2014 VAN HOOL C2045

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Number of passengers : max. 57

Production Dates : OCT 17, 2013 - DEC 20, 2013

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2014-2015 VAN HOOL CX45

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Number of passengers : max. 57

Production Dates : OCT 25, 2013 - MAR 18, 2015

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2014-2015 VAN HOOL TD925

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Number of passengers : max. 81

Production Dates : FEB 21, 2014 - MAR 06, 2015

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2015-2015 VAN HOOL TDX25

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Number of passengers : max. 81

Production Dates : DEC 23, 2014 - DEC 23, 2014

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2014-2015 VAN HOOL TX40

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Number of passengers : max. 48

Production Dates : JAN 13, 2014 - JAN 16, 2015

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2014-2015 VAN HOOL TX45

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Number of passengers : max. 56

Production Dates : OCT 18, 2013 - FEB 11, 2015

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : The material of certain front steering knuckle carriers produced on March 14, 2013 may not meet the minimum requirements.

Description of the Safety Risk : In case of total failure, a wheel could separate from the coach, which can cause a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

Early May a customer notified Van Hool of the broken LH front steering knuckle carrier of a new coach. The defective parts were disassembled, shipped, checked and sent to a certified lab for investigation of the material. The report of May 11th, 2015 revealed a bad composition of the cast iron material, which explains the total loss of functionality. Because the affected steering knuckle carrier can break under normal loading conditions, all steering knuckle carriers cast on the same day need to be replaced immediately.

Description of Remedy :

Description of Remedy Program : Van Hool recalls all coaches from model year 2014 to 2015, in order to identify the front steering knuckle carriers cast on the same day as the defective one and replace them immediately. Our designated agent ABC Bus, Inc. will notify Van Hool motorcoach owners of the above mentioned vehicles by mail sent to their addresses and conduct the recall free of charge.

How Remedy Component Differs from Recalled Component : A webtool is provided to assist in registering and identifying the affected steering knuckle carriers.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : JUN 11, 2015 - NR

* NR - Not Reported