

**Part 573 Safety Recall Report****15V-311****Manufacturer Name :** Volkswagen Group of America, Inc.**Submission Date :** MAY 15,2015**NHTSA Recall No. :** 15V-311**Manufacturer Recall No. :** 01A5**Manufacturer Information :**

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-822-8987

**Population :**

Number of potentially involved : 2,900

Estimated percentage with defect : 100

**Vehicle Information :**

Vehicle : 2015-2015 Volkswagen Tiguan

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Vehicle Certification Label

Production Dates : JAN 30, 2015 - MAR 20, 2015

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : The vehicle certification label is missing required tire pressure information, and required weights may have been incorrectly printed on the label. This is not in compliance with federal regulations (CFR Part 567 - Certification).

Description of the Safety Risk : Missing tire pressure information on the vehicle certification label is not compliant with federal regulations; however this label is affixed to the vehicle in close proximity to the tire information label (which has the correct tire information identified for consumers). Incorrect weight information on the vehicle certification label may lead to vehicle overloading and adversely affect vehicle stability, which could result in a crash.

Volkswagen is not aware of any accidents or injuries related to this issue.

Description of the Cause : When moving to a new IT system in production, the system was not populated with the tire information as required. Additionally, weight/loading information was swapped due to incorrectly assigned weight tables.

Identification of Any Warning that can Occur : NR

**Supplier Identification :**

**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

January/February 2015: IT-system was changed with improper transfer of data.

March 2015 - Incorrect certification labels were found during internal vehicle inspection, and vehicle delivery was put on hold. Analysis of cause and affected vehicles was initiated.

April 2015: Analysis of potentially affected vehicles was conducted at all Port locations.

May 2015: This issue was presented to the Volkswagen AG Product Safety committee and a non-compliance with CFR Part 567 - Certification was determined.

Date of determination: May 08, 2015

**Description of Remedy :**

Description of Remedy Program : At no cost to customers, Volkswagen will affix a correct certification label to affected vehicles. Reimbursement program will not be offered; no previous, customer-pay repairs would have been possible as a result of this issue.

How Remedy Component Differs from Recalled Component : New labels show correct tire pressure and weight information.

Identify How/When Recall Condition was Corrected in Production : Control tables and links have been corrected on March 20, 2015.

**Recall Schedule :**

Description of Recall Schedule : Dealer notification anticipated May 2015

Planned owner notification anticipated May 2015

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported