

Part 573 Safety Recall Report**15V-283****Manufacturer Name :** Forest River, Inc.**Submission Date :** JUN 18,2015**NHTSA Recall No. :** 15V-283**Manufacturer Recall No. :** 35-05262015-0038**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 219-533-5934

Population :

Number of potentially involved : 226

Estimated percentage with defect : 22

Vehicle Information :

Vehicle : 2014-2015 CHEVY,GMC,FORD,FREIGHTLIN UNIVERSAL, TITAN II, TITAN II LOW FLOOR, LEGACY, CONCORDE II, ENTOURAGE

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : UNITS INVOLVED HAD FRONT END ALIGNMENT BEFORE SHIPMENT AND POSSIBLE TIE ROD JAM NUT LOOSE.

Production Dates : APR 09, 2014 - OCT 06, 2014

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

☐ Not sequential VINs**Description of Defect :**

Description of the Defect : DURING ALIGNMENT PROCESS A TIE ROD JAM NUT MAY HAVE BEEN LEFT LOOSE.

Description of the Safety Risk : THE LOOSE JAM NUT ON THE TIE ROD COULD CAUSE THE TIE ROD TO LOOSEN UP WHICH COULD RESULT IN A STEERING ISSUE AND OR LOSS OF CONTROL.

Description of the Cause : THE TECHNICIAN THAT PERFORMED THE REPAIRS MAY HAVE NOT TIGHTEN THE TIE ROD JAM NOT ON SOME UNITS

Identification of Any Warning that can Occur : THE SYMPTOMS COULD BE A NOISE WHEN TURNING OR HITTING A BUMP, A LOOSE FEELING OR LACK IN THE STEERING WHEEL, SHAKEY STEERING WHEEL.

Supplier Identification :**Component Manufacturer**

Name : BUDS BODY SHOP

Address : 3816 LEXINGTON PARK DRIVE
ELKHART INDIANA 46514

Country : United States

Chronology :

APRIL 17, 2015 17 REPAIR INVOICES WERE PROCESSED FOR A RUN OF UNITS FOR A CUSTOMER. THE PROBLEM INVOLVED TO LOOSE STEERING COLLARS DUE TO ALIGNMENTS. INVESTIGATING THIS WE FOUND THAT 2 WERE REPORTED IN DECEMBER 2014 AND THREE MORE IN JANUARY 2015. 13 WERE CHECKED TO ENSURE THERE WAS NOT A PROBLEM. THE VENDOR CHECKED THE NUMBERS AND FOUND THAT THE WORK WAS PERFORMED BY THE SAME TECHNICIAN. IT WAS DETERMINED THAT THE RECALL NEEDED TO CHECK EACH UNIT THIS TECHNICIAN HAD HANDLED.

Description of Remedy :

Description of Remedy Program : WE WILL CONTACT EACH OWNER TO HAVE THE UNITS TAKEN TO A SERVICE FACILITY AND OR DEALER TO HAVE THE TIE ROD END JAM NUT CHECKED AND TIGHTENED IF NECESSARY. WE ESTIMATE THE TIME OF REPAIR TO BE 30 MINUTES. GLAVAL BUS WILL REIMBURSE THE REPAIR FACILITY OR THE OWNER AS REQUIRED.

How Remedy Component Differs from Recalled Component : THE TIE ROD JAM NUT WOULD BE SECURE AND NOT LOOSE.

Identify How/When Recall Condition was Corrected in Production : THE SERVICE TECHNICIAN IS NO LONGER EMPLOYED AT THE VENDOR LOCATION. HE WAS EMPLOYED FROM JULY 17, 2014 TO SEPTEMBER 23, 2014.

Recall Schedule :

Description of Recall Schedule : THE VENDOR HAS SUBMITTED ALL VEHICLE NUMBERS AND WE ARE RESEARCHING AND SHOULD HAVE COMPLETE BY MAY 15TH. THE LETTER WILL BE READY THE WEEK OF THE 11TH AND SUBMITTED FOR A RECALL NUMBER.

Planned Dealer Notification Date : JUL 13, 2015 - JUL 13, 2015

Planned Owner Notification Date : JUL 13, 2015 - JUL 13, 2015

* NR - Not Reported