OMB Control No.: 2127-0004

# **Part 573 Safety Recall Report**

## 15V-279

**Manufacturer Name :** Ford Motor Company

**Submission Date**: MAY 12,2015 **NHTSA Recall No.**: 15V-279 **Manufacturer Recall No.**: 15S17



#### **Manufacturer Information:**

Manufacturer Name: Ford Motor Company

Address: 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone: 1-866-436-7332

### **Population:**

Number of potentially involved: 8,963 Estimated percentage with defect: 0

### **Vehicle Information:**

Vehicle: 2015-2015 Ford F-150 Vehicle Type: LIGHT VEHICLES

Body Style : ALL Power Train : NR

Descriptive Information: All vehicles built March 21 - March 30, 2015 at Dearborn Truck Plant (DTP) and all

vehicles built March 19 – March 21, 2015 at Kansas City Assembly Plant (KCAP). These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line

Automotive Service Information System (OASIS) database.

Production Dates: MAR 21, 2015 - MAR 30, 2015

### **VIN (Vehicle Identification Number) Range**

Begin: NR End: NR Not sequential VINs

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Production Dates: MAR 19, 2015 - MAR 21, 2015

**VIN (Vehicle Identification Number) Range** 

 $\begin: NR \\ \begin: NR \\ \begin : NR \\ \begin : NR$ 

### **Description of Defect:**

Description of the Defect : Some of these vehicles may have been built with a steering upper I-Shaft that was

improperly riveted. An improperly riveted I-Shaft can result in separation of the I-Shaft flex coupling. Ford is not aware of any reports of accident or injury related to

this condition.

Description of the Safety Risk : Separation of the I-Shaft flex coupling can result in the loss of steering control

without warning, increasing the risk of a crash.

Description of the Cause: NR

Identification of Any Warning that can Occur: NR

### **Supplier Identification:**

# **Component Manufacturer**

Name: Castlellon

Address : Calle Centuria y TLC 223

Parque Industrial Milenium Apodaca, Nuevo Leon FOREIGN STATES 66600

Country: Mexico

### **Chronology:**

April 2015: An issue concerning loss of steering control was identified on one vehicle at Ford's Kansas City Assembly Plant prior to shipment. This issue was opened in Ford's Critical Concern Review Group (CCRG) for further investigation. Subsequently, a warranty claim concerning loss of steering control was received. Ford conducted a comprehensive review of its supplier manufacturing processes and determined that some upper I-Shafts may have been improperly riveted.

On May 11, 2015, Ford's Field Review Committee reviewed the concern and approved a field service action.

### **Description of Remedy:**

Description of Remedy Program: Owners will be notified by mail and instructed to contact their dealer for I-

Shaft inspection and replacement if required. There will be no charge for

this service.

Ford is excluding reimbursement for costs because the original warranty

program would provide for a free repair for this concern.

Ford will forward a copy of the notification letters to dealers to the agency

when available.

How Remedy Component Differs from Recalled Component : NR Identify How/When Recall Condition was Corrected in Production : NR

### **Recall Schedule:**

Description of Recall Schedule: Notification to dealers is planned to occur on May 12, 2015. Mailing of owner

notification letters is planned to begin May 20, 2015 and is expected to be

completed by May 22, 2015.

Planned Dealer Notification Date: MAY 12, 2015 - MAY 12, 2015

Planned Owner Notification Date: MAY 20, 2015 - MAY 22, 2015

\* NR - Not Reported