

Part 573 Safety Recall Report**15V-273**

Manufacturer Name : Forest River, Inc.
Submission Date : MAY 07,2015
NHTSA Recall No. : 15V-273
Manufacturer Recall No. : 15-05062015-0034

**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.
 Address : 55470 CR 1
 P.O. Box 3030 Elkhart IN 46515-3030
 Company phone : 219-533-5934

Population :

Number of potentially involved : 622
 Estimated percentage with defect : 100

Vehicle Information :

Vehicle : 2012-2015 Forest River Shasta

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : A certain number of Shasta Trailers are installed with the Quad Step (24" - 8 x 8).

Production Dates : APR 25, 2013 - OCT 21, 2013

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2013-2015 Forest River Dynamax

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : A certain number of Shasta Trailers are installed with the Quad Step (24" - 8 x 8).

Production Dates : MAR 13, 2014 - JUL 21, 2014

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2015-2016 Forest River Wildcat

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : A certain number of Shasta Trailers are installed with the Quad Step (24" - 8 x 8).

Production Dates : FEB 24, 2015 - APR 30, 2015

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2013-2015 Forest River Cedar Creek

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : A certain number of Shasta Trailers are installed with the Quad Step (24" - 8 x 8).

Production Dates : MAR 01, 2014 - JAN 31, 2015

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2015-2015 Forest River Sandpiper

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : A certain number of Shasta Trailers are installed with the Quad Step (24" - 8 x 8).

Production Dates : NOV 01, 2014 - NOV 20, 2014

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : "Specifically, HSM has determined that the rivets marked as #96 or rivets marked as #55, which connect the 2nd and 3rd step at the hinge point (2nd and 3rd step, defined as the 2nd step from the ground level and the 3rd step from the ground level) of the Quad step, may shear or pull out under load. HSM has further determined that on these RV Step configurations, the inboard rivets marked as #08 or 80, which connect the top step tread (top step, defined as the 4th step from the ground level) to the upper hinge bracket of the Quad Step, may shear or pull out under load." - HSM Statement from their recall 15E013

Description of the Safety Risk : "HSM has further determined that on these RV Step configurations, the inboard rivets marked as #08 or 80, which connect the top step tread (top step, defined as the 4th step from the ground level) to the upper hinge bracket of the Quad Step, may shear or pull out under load." - HSM Statement from their recall 15E013

Description of the Cause : "HSM has determined that the rivets marked as #96 or rivets marked as #55, which connect the 2nd and 3rd step at the hinge point (2nd and 3rd step, defined as the 2nd step from the ground level and the 3rd step from the ground level) of the Quad step, may shear or pull out under load." - HSM Statement from their recall 15E013

Identification of Any Warning that can Occur : "There is no visual or audible warning which would precede

this condition. All step models indicated in this notice are presumed to contain the defect and must be repaired in accordance with the enclosed Service Repair Procedure, SRP 1502-0001" - HSM Statement from their recall 15E013

Supplier Identification :**Component Manufacturer**

Name : HSM, Inc.

Address : 235 2nd Street

Hickory NORTH CAROLINA 28604

Country : United States

Chronology :

"To correct this condition, an inspection of the RV Step must first be conducted to assure that the step is an HSM product. Once confirmed, repair must be conducted in accordance with the enclosed Service Repair Procedure SRP 1502-0001. HSM has developed a parts kit, HSM Kit # 185405, which contains all parts needed to affect the repair. The expected out of service time necessary to affect repair is .5 hours per step assembly. HSM will facilitate repairs relating to this recall, including both parts and labor, at no cost to you the manufacturer or to the vehicle owner. Repair kits for this recall are anticipated to be available for shipment on or before 04/06/2015." - HSM Statement from their recall 15E013

Description of Remedy :

Description of Remedy Program : "Eligible under Safety Recall # 15E013

NOTE: All warranty claims must be submitted in accordance with HSM warranty procedures and shall include a copy of the completed Recall Response Card for each step repair.

"ATTENTION"

Any RV Step repair request for steps manufactured outside the date range of this recall, must be preceded by a "Preauthorization Request" which includes photographs of the step clearly indicating the step manufacturer and the defective rivets."

- HSM Statement from their recall 15E013

Forest River will ensure the recalls are remedied at no cost to the consumer or dealership.

How Remedy Component Differs from Recalled Component : The subjected rivets referred to in this recall are being replaced with 3/8"-16 UNC 1.00" and 1.25", a flat washer and Stover Nuts.

Identify How/When Recall Condition was Corrected in Production : HSM is not clear in their notification to Forest River of their production remedy.

Recall Schedule :

Description of Recall Schedule : Forest River will immediately start gathering Owner and Dealership information.

Planned Dealer Notification Date : MAY 29, 2015 - JUN 05, 2015

Planned Owner Notification Date : JUN 12, 2015 - JUN 19, 2015

* NR - Not Reported