

**Part 573 Safety Recall Report****15V-273**

**Manufacturer Name :** Forest River, Inc.  
**Submission Date :** JUN 09,2015  
**NHTSA Recall No. :** 15V-273  
**Manufacturer Recall No. :** 15-05062015-0034

**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.  
 Address : 55470 CR 1  
 P.O. Box 3030 Elkhart IN 46515-3030  
 Company phone : 219-533-5934

**Population :**

Number of potentially involved : 689  
 Estimated percentage with defect : 64

**Vehicle Information :**

Vehicle : 2013-2015 Dynamax by Forest River 340RE, 36RL, 37BH, 38FL, 38RE, 38RL, 38WT, 39FB,

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Dynamax Fifth-Wheel Recreational Vehicles.

Production Dates : MAR 14, 2014 - DEC 05, 2014

**VIN (Vehicle Identification Number) Range**

Begin : 5ZT3TL1B1FC000469                      End : 5ZT3TL3B3FC000549                       Not sequential VINs

Vehicle : 2015-2015 Cedar Creek -Forest River T40CD, CRT40CRL, CRT40CRS, WZCRF29IK,  
 WZCRF2CRF29IK, CRF31RK, CRF33IK, CRF34RL, CRF35QB4, CRF36CKTS, CRF37BH, CRF38CK,  
 CRF38FB2, CRF38FL, CRF38RD, CRT40CCK, CR9RE, WZCRF34RL, WZCRF35QB4, WZCRF36CKTS,  
 WZCRF38CK, WZCRF38FB2, WZCRF38FL

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Cedar Creek Travel Trailers and Fifth-Wheel Recreational Vehicles.

Production Dates : MAR 01, 2014 - JAN 31, 2015

**VIN (Vehicle Identification Number) Range**

Begin : 4X4FCRE26FS213333                      End : 4X4FCRN23FS213452                       Not sequential VINs

Vehicle : 2015-2015 Sandpiper by Forest River F3TTFLIK

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Sandpiper Fifth-Wheel Recreational Vehicles.

Production Dates : NOV 14, 2014 - DEC 14, 2014

**VIN (Vehicle Identification Number) Range**

Begin : 4X4FSAP25FJ030917                      End : 4X4FSAP25FJ030917                       Not sequential VINs  
Begin : 4X4FSAP25FJ030917                      End : 4X4FSAP25FJ030917                       Not sequential VINs

Vehicle : 2015-2015 Sierra by Forest River F330RLS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Sierra Fifth-Wheel Recreational Vehicles.

Production Dates : NOV 14, 2014 - DEC 14, 2014

**VIN (Vehicle Identification Number) Range**

Begin : 4X4FSEJ24FJ041262                      End : 4X4FSEJ24FJ041262                       Not sequential VINs

Vehicle : 2014-2014 Cardinal by Forest River CAF3850RL

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Cardinal Fifth Wheel Recreational Vehicles.

Production Dates : JUL 31, 2013 - AUG 01, 2013

**VIN (Vehicle Identification Number) Range**

Begin : 4X4FCAR29EG099714                      End : 4X4FCAR29EG099714                       Not sequential VINs

Vehicle : 2015-2015 Cedar Creek -Forest River CRF29IK, CRF29RE, CRF31RK, CRF32RL, CRF32RL-7, CRF33RL, CRF34RLSA, CRF34RLSA-7, CRF35QB4, CRF36CKTS, CRF37BH, CRF37BH5, CRF38CK, CRF38FL, CRF38RD, CRF38RE, CRT40CCK, CRT40CDBR, CRT40CRS, WZCRF29IK, WZCRF29RE, WZCRF31RK, WZCRF32RL-7, WZCRF33RL

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Cedar Creek Travel Trailers and Fifth-Wheel Recreational Vehicles.

Production Dates : APR 30, 2014 - MAY 06, 2014

**VIN (Vehicle Identification Number) Range**

Begin : 4X4FCRE28FS211700                      End : 4X4FCRJ20FS211843                       Not sequential VINs

Vehicle : 2015-2015 Cedar Creek -Forest River WZCRF35QB4, WZCRF36CKTS, WZCRF38FL, WZCRT40CCK

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Cedar Creek Travel Trailers and Fifth-Wheel Recreational Vehicles.

Production Dates : APR 24, 2014 - APR 29, 2014

**VIN (Vehicle Identification Number) Range**

Begin : 4X4FCRL25FS211852

End : 4X4TCRS20FS211875

Not sequential VINs

**Description of Defect :**

Description of the Defect : "Specifically, HSM has determined that the rivets marked as #96 or rivets marked as #55, which connect the 2nd and 3rd step at the hinge point (2nd and 3rd step, defined as the 2nd step from the ground level and the 3rd step from the ground level) of the Quad step, may shear or pull out under load. HSM has further determined that on these RV Step configurations, the inboard rivets marked as #08 or 80, which connect the top step tread (top step, defined as the 4th step from the ground level) to the upper hinge bracket of the Quad Step, may shear or pull out under load." - HSM Statement from their recall 15E013

FMVSS 1 :NR

FMVSS 2 :NR

Description of the Safety Risk : "HSM has further determined that on these RV Step configurations, the inboard rivets marked as #08 or 80, which connect the top step tread (top step, defined as the 4th step from the ground level) to the upper hinge bracket of the Quad Step, may shear or pull out under load." - HSM Statement from their recall 15E013

Description of the Cause : "HSM has determined that the rivets marked as #96 or rivets marked as #55, which connect the 2nd and 3rd step at the hinge point (2nd and 3rd step, defined as the 2nd step from the ground level and the 3rd step from the ground level) of the Quad step, may shear or pull out under load." - HSM Statement from their recall 15E013

Identification of Any Warning that can Occur : "There is no visual or audible warning which would precede this condition. All step models indicated in this notice are presumed to contain the defect and must be repaired in accordance with the enclosed Service Repair Procedure, SRP 1502-0001"- HSM Statement from their recall 15E013

**Supplier Identification :**

**Component Manufacturer**

Name : HSM, Inc.

Address : 235 2nd Street

Hickory NORTH CAROLINA 28604

Country : United States

**Chronology :**

"To correct this condition, an inspection of the RV Step must first be conducted to assure that the step is an HSM product. Once confirmed, repair must be conducted in accordance with the enclosed Service Repair Procedure SRP 1502-0001. HSM has developed a parts kit, HSM Kit # 185405, which contains all parts needed to affect the repair. The expected out of service time necessary to affect repair is .5 hours per step assembly. HSM will facilitate repairs relating to this recall, including both parts and labor, at no cost to you the manufacturer or to the vehicle owner. Repair kits for this recall are anticipated to be available for shipment on or before 04/06/2015." - HSM Statement from their recall 15E013

**Description of Remedy :**

Description of Remedy Program : "Eligible under Safety Recall # 15E013

NOTE: All warranty claims must be submitted in accordance with HSM warranty procedures and shall include a copy of the completed Recall Response Card for each step repair.

"ATTENTION"

Any RV Step repair request for steps manufactured outside the date range of this recall, must be preceded by a "Preauthorization Request" which includes photographs of the step clearly indicating the step manufacturer and the defective rivets."

- HSM Statement from their recall 15E013

Forest River will ensure the recalls are remedied at no cost to the consumer or dealership.

How Remedy Component Differs from Recalled Component : The subjected rivets referred to in this recall are being replaced with 3/8"-16 UNC 1.00" and 1.25", a flat washer and Stover Nuts.

Identify How/When Recall Condition was Corrected in Production : HSM is not clear in their notification to Forest River of their production remedy.

**Recall Schedule :**

Description of Recall Schedule : Forest River will immediately start gathering Owner and Dealership information.

Planned Dealer Notification Date : JUN 19, 2015 - JUN 19, 2015

Planned Owner Notification Date : JUN 26, 2015 - JUN 26, 2015

\* NR - Not Reported