

**Part 573 Safety Recall Report****15V-268****Manufacturer Name :** Ducati North America**Submission Date :** JUN 09,2015**NHTSA Recall No. :** 15V-268**Manufacturer Recall No. :** RCL-15-002**Manufacturer Information :**

Manufacturer Name : Ducati North America

Address : 10443 Bandle Drive

Cupertino CA 95014

Company phone : 408-253-0499

**Population :**

Number of potentially involved : 549

Estimated percentage with defect : 12

**Vehicle Information :**

Vehicle : 2014-2014 Ducati 1199 Panigale S version

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Sport motorcycle

Production Dates : JAN 30, 2014 - JUN 16, 2014

**VIN (Vehicle Identification Number) Range**

Begin : ZDM14BPW7EB017912

End : ZDM14BPW8EB022746

 Not sequential VINs

Vehicle : 2014-2014 Ducati 1199 Superleggera

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Sport motorcycle

Production Dates : APR 08, 2014 - NOV 12, 2014

**VIN (Vehicle Identification Number) Range**

Begin : ZDM14BVW8EB018439

End : ZDM14BVW6EB024269

 Not sequential VINs

Vehicle : 2014-2014 Ducati 1199 Panigale R version

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Sport motorcycle

Production Dates : JAN 30, 2014 - JUN 16, 2014

**VIN (Vehicle Identification Number) Range**

Begin : ZDM14BPW7EB017912

End : ZDM14BPW8EB022746

 Not sequential VINs**Description of Defect :**

Description of the Defect : On certain motorcycles, the rear shock absorber may not have been manufactured correctly. An improperly torqued piston nut could affect the performance of the rear shock.

Description of the Safety Risk : An improperly torqued piston nut could affect the performance of the rear shock, which may cause the rider to lose control of the motorcycle, increasing the risk of a crash.

Description of the Cause : The piston-shaft nut in some cases may not have been torqued to full metal to metal contact, caused by the top out spring preventing the piston from reaching its final position due to high friction.

Identification of Any Warning that can Occur : The rider may experience reduced ride quality and suspension travel harshness due to loss of damping.

**Supplier Identification :****Component Manufacturer**

Name : Ohlins Racing AB

Address : Box 722 S-194 51 Upplands Väsby  
Väsby, Sweden 00 999

Country : NR

**Chronology :**

On March, 26 2015 the rear shock absorber supplier (Ohlins) communicated the manufactured defect to Ducati. Immediately following, Ducati started an internal investigation of possible consequences on our application. Ducati also analyzed Ohlins batch data to determine the affected models and affected VIN numbers. At the same time, Ducati initiated an in-depth global warranty claim database analysis and a single North America claim was found. After collaboration between the supplier and the factory quality department, on April 29 2015 Ducati determined that a worldwide safety Recall was justified. Ducati has never received any information about injuries or fatalities.

**Description of Remedy :**

Description of Remedy Program : The rear shock assembly will be removed by an official Ducati dealer and shipped to the supplier's repair center for the repair, or the official Ducati dealer will replace the rear shock assembly with a new part supplied by Ducati.

How Remedy Component Differs from Recalled Component : Units with a new batch number will be installed on the bike or rebuilt units will be marked with a

center punch at the end of the product batch number.

Identify How/When Recall Condition was Corrected in Production : Ducati implemented actions to assure conforming products.

**Recall Schedule :**

Description of Recall Schedule : A Ducati North America Recall Bulletin will be published to the network of dealers through an established communication process. Therefore, no implementation issues are expected.

Planned Dealer Notification Date : JUN 12, 2015 - JUN 12, 2015

Planned Owner Notification Date : JUN 29, 2015 - JUN 30, 2015

\* NR - Not Reported