OMB Control No.: 2127-0004

# **Part 573 Safety Recall Report**

## 15V-251

**Manufacturer Name :** Ford Motor Company

**Submission Date :** APR 27,2015 NHTSA Recall No.: 15V-251 Manufacturer Recall No.: 15S12



#### **Manufacturer Information:**

Manufacturer Name: Ford Motor Company

Address: 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone: 1-866-436-7332

## **Population:**

Number of potentially involved: 73 Estimated percentage with defect: NR

#### **Vehicle Information:**

Vehicle: 2015-2015 Ford F-150 Vehicle Type: LIGHT VEHICLES **Body Style : PICKUP TRUCK** 

Power Train: NR

Descriptive Information: Affected vehicles may have loose or missing underbody heat shields.

Production Dates: JAN 30, 2015 - JAN 31, 2015

**VIN (Vehicle Identification Number) Range** 

End: NR Begin: NR Not sequential VINs

#### **Description of Defect:**

Description of the Defect: Some of these vehicles may have loose or missing underbody heat shields. Ford is

not aware of any reports of accident or injury related to this condition.

Description of the Safety Risk: Missing underbody heat shields on these vehicles could lead to degradation or possibly melting of fuel or vapor lines increasing the risk of fire.

Description of the Cause: NR

Identification of Any Warning that can Occur: Loose heat shields may produce noise underneath the vehicle.

### **Supplier Identification:**

**Component Manufacturer** 

Name: NR Address: NR

**FOREIGN STATES** 

Country: NR

## **Chronology:**

March 2015: Ford identified seven warranty claims concerning noise underneath the vehicle on the 2015 F-150. One dealer found a missing heat shield, and there were six other reports of loose and/or missing heat shield fasteners. This issue was opened in Ford's Critical Concern Review Group (CCRG) for further analysis. No related fires, accidents or injuries were alleged.

Ford's review of its plant assembly process found that on January 30, 2015 and January 31, 2015 heat shields may have been installed on some vehicles without the appropriate number of fasteners.

On April 20, 2015, Ford's Field Review Committee reviewed the concern and approved a field action.

## **Description of Remedy:**

Description of Remedy Program: Owners will be notified by mail and instructed to take their vehicle to a Ford

or Lincoln dealer to inspect for missing underbody heat shields and fasteners, and install missing components as required. There will be no

charge for this service.

Ford is excluding reimbursement for costs because the original warranty

program would provide for a free repair for this concern.

Ford will forward a copy of the notification letters to dealers to the agency

when available.

How Remedy Component Differs from Recalled Component : NR Identify How/When Recall Condition was Corrected in Production : NR

## **Recall Schedule:**

Description of Recall Schedule: Notification to dealers will occur on April 28, 2015. Mailing of owner

notification letters will begin May 11, 2015 and is expected to be completed by

May 15, 2015.

Planned Dealer Notification Date: APR 28, 2015 - APR 28, 2015

Planned Owner Notification Date: MAY 11, 2015 - MAY 15, 2015

\* NR - Not Reported