

Part 573 Safety Recall Report**15V-246****Manufacturer Name :** Ford Motor Company**Submission Date :** APR 23,2015**NHTSA Recall No. :** 15V-246**Manufacturer Recall No. :** 15S16**Manufacturer Information :**

Manufacturer Name : Ford Motor Company

Address : 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332

Population :

Number of potentially involved : 336,873

Estimated percentage with defect : 0

Vehicle Information :

Vehicle : 2012-2014 Ford Fiesta

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Descriptive Information : All vehicles built in the specified build date range.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates : FEB 01, 2012 - MAY 31, 2013

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2013-2014 Ford Fusion

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Descriptive Information : All vehicles built in the specified build date range.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates : JUL 01, 2012 - MAY 31, 2013

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2013-2014 Lincoln MKZ

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Descriptive Information : All vehicles built in the specified build date range.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates : JUL 01, 2012 - MAY 31, 2013

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

Not sequential VINs

Description of Defect :

Description of the Defect : A door latch with a broken pawl spring tab typically results in a "door will not close" condition. Should the customer be able to latch the door, there is a potential that the door may unlatch while driving.

Ford is aware of two allegations of injury (soreness) resulting from an unlatched door bouncing back when the customer attempted to close it, and one accident allegation when an unlatched door swung open and struck the adjacent vehicle while the driver was pulling into a parking space.

Description of the Safety Risk : A door latch with a broken pawl spring tab typically results in a "door will not close" condition. Should the customer be able to latch the door, there is a potential the door may unlatch while driving, increasing the risk of injury.

Description of the Cause : NR

Identification of Any Warning that can Occur : Difficulty latching a door while closing or a door that rebounds while attempting to shut it, or repeated efforts needed to engage a broken latch would be an overt signal to the customer that the latch needs service.

Supplier Identification :**Component Manufacturer**

Name : Kiekert USA, Inc.

Address : 46941 Liberty Drive
Wixom MICHIGAN 48393

Country : United States

Chronology :

July 2014 – Ford's Critical Concern Review Group (CCRG) opened an investigation into a report alleging a Fiesta door opening while driving. Ford's review of field data found that the vast majority of reports were warranty claims of doors not latching and bouncing back when being closed.

September 2014 – NHTSA opened an investigation (PE14-028) regarding doors not latching and doors opening while driving on 2011-2013 model year Ford Fiestas.

November 2014 – Ford responded to the Agency's Information Request.

February 2015 – NHTSA upgraded their investigation to EA15-002 and expanded the scope to include other vehicles using the same door latches (2013 model year Ford Fusion and Lincoln MKZ). Ford and NHTSA had a series of meetings to compare results of Ford testing and testing by the Agency.

March – April 2015 – Ford continued to analyze supplier data and parts from the field. Ford's continued vehicle testing over a variety of road surfaces and speeds with a failed door latch did not result in a door opening. Ford and NHTSA held two meetings at VRTC to compare testing methods and results. On April 16, 2015, NHTSA met with Ford and shared new information regarding warranty returned latches opening during testing.

On April 23, 2015, Ford's Field Review Committee reviewed the concern and approved a field action.

Description of Remedy :

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have all four door latches replaced with a more robust service part. There will be no charge for this service.

Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in February 2015. The ending date for reimbursement eligibility is December 1, 2015.

Ford will forward a copy of the notification letters to dealers to the agency when available.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Notification to dealers will occur on April 24, 2015. Mailing of owner notification letters will begin June 1, 2015 and is expected to be completed by June 5, 2015.

Planned Dealer Notification Date : APR 24, 2015 - APR 24, 2015

Planned Owner Notification Date : JUN 01, 2015 - JUN 05, 2015

* NR - Not Reported