The information contained in this report was submitted pursuant to 49 CFR §573

Part 573 Safety Recall Report

Manufacturer Name : Gulf States Toyota, Inc. Submission Date : APR 21,2015 NHTSA Recall No. : 15V-240 Manufacturer Recall No. : 15R1

Manufacturer Information :

Manufacturer Name : Gulf States Toyota, Inc. Address : 1375 Enclave Parkway Houston TX 77077 Company phone : 713-580-3300

Vehicle Information :

Vehicle : 2015-2015 Toyota Sienna
Vehicle Type : LIGHT VEHICLES
Body Style : VAN
Power Train : GAS
Descriptive Information : The recall involves certain 2015 Toyota Sienna vehicles with a non-Toyota Rear Seat Entertainment Package installed by Gulf States Toyota, Inc. (GST) or GST dealers.
Production Dates : JAN 23, 2015 - APR 10, 2015

End: NR

Begin	:	NR
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Description of Defect :

Description of the Defect : GST either installed, or sold to dealers to install, a non-Toyota Rear Seat	
Entertainment Package for certain 2015 Toyota Sienna vehicles. The installation	
instructions associated with this package stated that the front pillar garnish clip	
could be reused as part of the installation. The installation instructions should have	
indicated that the front pillar garnish clip should be replaced and not reused. As a	
result, the front pillar garnish clip may not have been replaced.	
Description of the Safety Risk : In the worst case, if the reused front pillar garnish clip was damaged during the	
installation of the non-Toyota Rear Seat Entertainment Package and it was	
reused, there is the potential for the clip to become detached during a curtain	
shield airbag deployment and cause injury to an occupant. There have been no	
accidents or injuries reported with regard to this condition.	
Description of the Cause : NR	
Identification of Any Warning that can Occur :	





Number of potentially involved : 387

Estimated percentage with defect : 100

□ Not sequential VINs

15V-240

Population:

Supplier Identification :

Component Manufacturer

Name : NR Address : NR FOREIGN STATES Country : NR

Chronology:

During the week of April 13, 2015, GST was informed by Toyota Motor Sales U.S.A., Inc. that another independent distributor of Toyota vehicles discovered that the installation instructions for the non-Toyota Rear Seat entertainment Package did not specify that the front pillar garnish clip removed during the installation of the package should not be reused. Based on further review of the installation instructions and installation process, GST determined that a safety recall was warranted.

Description of Remedy :

Description of Remedy Program : The front pillar garnish clip will be replaced with a new clip on all affected vehicles. GST will contact the registered owners of the affected vehicles by US mail. GST will provide dealers with updated instructions and new clips. GST does not anticipate any reimbursement claims, but will provide appropriate reimbursement should any claims arise.

How Remedy Component Differs from Recalled Component : NR Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Mailing of owner notifications will occur in June 2105. A draft of the owner notification letter will be submitted as soon as it is available. Notification to dealers will be sent on April 21, 2015. Copies of dealer communications will be submitted as they are issued.

Planned Dealer Notification Date : APR 21, 2015 - APR 21, 2015

Planned Owner Notification Date : JUN 08, 2015 - JUN 12, 2015

* NR - Not Reported

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