

**Part 573 Safety Recall Report****15V-236****Manufacturer Name :** Southeast Toyota Distributors, LLC**Submission Date :** APR 20,2015**NHTSA Recall No. :** 15V-236**Manufacturer Recall No. :** SET15B**Manufacturer Information :**

Manufacturer Name : Southeast Toyota Distributors, LLC

Address : 9983 Pritchard Road

Jacksonville FL 32219

Company phone : (866) 405-4226

**Population :**

Number of potentially involved : 262

Estimated percentage with defect : 100

**Vehicle Information :**

Vehicle : 2015-2015 Toyota Sienna

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : The recall involves 2015 Toyota Sienna vans with overhead entertainment accessories installed by SET or SET dealers.

Production Dates : SEP 01, 2014 - APR 13, 2015

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : SET either installed, or sold to dealers to install, accessory overhead entertainment systems for 2015 Toyota Sienna. The installation instructions associated with those systems stated that the A-pillar garnish clip could be reused as part of the installation. The installation instructions should have indicated that the A-pillar garnish clip should be replaced and not re-used. As a result, the A-pillar garnish clip may not have been replaced.

Description of the Safety Risk : The A-pillar garnish is in the deployment path of a side curtain airbag. If the A-pillar garnish clip has been damaged during the installation of the overhead entertainment system and is reused, there is the potential for the A-pillar garnish to become detached during a curtain airbag deployment and cause injury to an occupant.

Description of the Cause : NR

Identification of Any Warning that can Occur : None

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

FOREIGN STATES

Country : NR

**Chronology :**

SET recently conducted an audit to compare Toyota's repair manual with accessory installation instructions provided by accessory vendors to SET's employees. On April 1, 2015, SET found that the 2015 Toyota Sienna installation instructions did not indicate that the A-pillar garnish clip should be not be reused, as documented in the Toyota repair manual. SET conducted an investigation to determine whether or not SET employees had re-used the A-pillar garnish clip and the potential impact of such re-use. On April 13, 2015, Toyota Motor Sales informed SET that the A-pillar garnish clip on 2015 Toyota Sienna should not be reused. SET then determined that a safety recall is warranted.

**Description of Remedy :**

Description of Remedy Program : The A-pillar garnish clip will be replaced with a new clip on all affected vehicles. SET will contact the registered owners of the affected vehicles by US mail. SET will provide dealers with updated instructions and new clips. SET does not anticipate any reimbursement claims, but will provide appropriate reimbursement should any claims arise.

How Remedy Component Differs from Recalled Component : The previously used A-pillar garnish clip will be replaced with a new clip.

Identify How/When Recall Condition was Corrected in Production : Production of affected vehicles has been stopped until the installation instructions have been corrected and parts are available. SET dealers will be informed not to sell vehicles with the affected accessories until the remedy has been completed. Existing kits in SET and dealer inventory will be updated.

**Recall Schedule :**

Description of Recall Schedule : SET will work with dealers to identify the vehicles in which dealers have installed the accessory. SET will notify the registered owners of affected vehicles in June, 2015.

Planned Dealer Notification Date : APR 20, 2015 - APR 23, 2015

Planned Owner Notification Date : JUN 15, 2015 - JUN 16, 2015

\* NR - Not Reported