

Part 573 Safety Recall Report**15V-199****Manufacturer Name :** Heartland Recreational Vehicles, LLC**Submission Date :** APR 01,2015**NHTSA Recall No. :** 15V-199**Manufacturer Recall No. :** 99-01-21**Manufacturer Information :**

Manufacturer Name : Heartland Recreational Vehicles, LLC

Address : 1001 All Pro Drive

Elkhart IN 46514

Company phone : 574-266-3988

Population :

Number of potentially involved : 252

Estimated percentage with defect : 100

Vehicle Information :

Vehicle : 2016-2016 Heartland Big Country

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All models with Norco slide systems.

Production Dates : MAR 05, 2015 - MAR 19, 2015

VIN (Vehicle Identification Number) Range

Begin : 5SFBG4329FE299456

End : 5SFBG3820GE300739

 Not sequential VINs

Vehicle : 2016-2016 Heartland Bighorn

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All models with Norco slide systems.

Production Dates : MAR 05, 2015 - MAR 19, 2015

VIN (Vehicle Identification Number) Range

Begin : 5SFBG382XGE299955

End : 5SFBG422XGE301511

 Not sequential VINs

Vehicle : 2016-2016 Heartland Cyclone

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All models with Norco slide systems.

Production Dates : MAR 05, 2015 - MAR 19, 2015

VIN (Vehicle Identification Number) Range

Begin : 5SFCEG4430GE300586 End : 5SFCEG433XGE301441 Not sequential VINs

Vehicle : 2016-2016 Heartland Edge Fifth Wheel

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All models with Norco slide systems.

Production Dates : MAR 05, 2015 - MAR 19, 2015

VIN (Vehicle Identification Number) Range

Begin : 5SFCEG3921GE300915 End : 5SFCEG3927GE300918 Not sequential VINs

Vehicle : 2016-2016 Heartland Elkridge

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All models with Norco slide systems.

Production Dates : MAR 05, 2015 - MAR 19, 2015

VIN (Vehicle Identification Number) Range

Begin : 5SFRG3024GE300169 End : 5SFRG3025GE301086 Not sequential VINs

Vehicle : 2015-2016 Heartland Landmark 365

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All models with Norco slide systems.

Production Dates : MAR 05, 2015 - MAR 19, 2015

VIN (Vehicle Identification Number) Range

Begin : 5SFCEG4227FE299103 End : 5SFCEG4227FE299716 Not sequential VINs

Begin : 5SFCEG4325GE299942 End : 5SFCEG4225GE300704 Not sequential VINs

Vehicle : 2016-2016 Heartland North Trail Travel Trailer

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All models with Norco slide systems.

Production Dates : MAR 05, 2015 - MAR 19, 2015

VIN (Vehicle Identification Number) Range

Begin : 5SFNB3121GE300108

End : 5SFNB3528GE301301

 Not sequential VINs

Vehicle : 2016-2016 Heartland Prowler Travel Trailer

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All models with Norco slide systems.

Production Dates : MAR 05, 2015 - MAR 19, 2015

VIN (Vehicle Identification Number) Range

Begin : 5SFNB3621GE300952

End : 5SFNB3629GE300956

 Not sequential VINs

Vehicle : 2016-2016 Heartland Road Warrior

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All models with Norco Slide systems.

Production Dates : MAR 05, 2015 - MAR 19, 2015

VIN (Vehicle Identification Number) Range

Begin : 5SFCG4432GE300203

End : 5SFCG423XGE300601

 Not sequential VINs

Vehicle : 2016-2016 Heartland Sundance XLT travel trailers

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All models with Norco slide systems.

Production Dates : MAR 17, 2015 - MAR 17, 2015

VIN (Vehicle Identification Number) Range

Begin : 5SFNB2722GE300765

End : 5SFNB2722GE300765

 Not sequential VINs

Vehicle : 2016-2016 Heartland Torque

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All models with Norco slide systems.

Production Dates : MAR 05, 2015 - MAR 19, 2015

VIN (Vehicle Identification Number) Range

Begin : 5SFCG3825GE300224

End : 5SFCG4331GE300923

 Not sequential VINs

Vehicle : 2016-2016 Heartland Wilderness Travel Trailer

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : All models with Norco slide systems.

Production Dates : MAR 05, 2015 - MAR 19, 2015

VIN (Vehicle Identification Number) Range

Begin : 5SFNB3524GE300470

End : 5SFNB3225GE300871

Not sequential VINs

Description of Defect :

Description of the Defect : Certain Heartland Recreational Vehicles manufactured between March 5, 2015 and March 19, 2015 were manufactured with the incorrectly rated bolts securing the drive chain of the Norco slide room. Should the chain come apart the room could extend during travel.

Description of the Safety Risk : Should the chain come apart the room could extend during travel

Description of the Cause : incorrectly rated bolts securing the drive chain

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NORCO INDUSTRIES, INC

Address : 365 WEST VICTORIA ST
COMPTON CALIFORNIA 90220-6029

Country : United States

Chronology :

THE DEFECT WAS DISCOVERED AFTER A TRANSPORTATION DRIVER NOTIFIED US THAT THE SLIDE ROOM WAS EXTENDING DURING TRAVEL. AFTER GETTING WITH THE COMPONENT MANUFACTURE IT WAS DISCOVERED THAT THE WRONG SPECIFICATION OF OLT WAS USED.

Description of Remedy :

Description of Remedy Program : The remedy is to replace the two bolts that secure the drive chain with the correctly rated bolts.

How Remedy Component Differs from Recalled Component : correctly rated bolts for the application.

Identify How/When Recall Condition was Corrected in Production : the room manufacture replaced the bolts being used with the corrected bolts on
3/19/15

Recall Schedule :

Description of Recall Schedule : notifications will begin once the recall letters are approved.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported