

**Part 573 Safety Recall Report****15V-198****Manufacturer Name :** Heartland Recreational Vehicles, LLC**Submission Date :** APR 01,2015**NHTSA Recall No. :** 15V-198**Manufacturer Recall No. :** 99-01-20**Manufacturer Information :**

Manufacturer Name : Heartland Recreational Vehicles, LLC

Address : 1001 All Pro Drive

Elkhart IN 46514

Company phone : 574-266-3988

**Population :**

Number of potentially involved : 863

Estimated percentage with defect : 100

**Vehicle Information :**

Vehicle : 2015-2015 Heartland Bighorn

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : models with Hickory Spring Quad Steps

Production Dates : NOV 06, 2014 - FEB 27, 2015

**VIN (Vehicle Identification Number) Range**

Begin : 5SFBG3721FE295082

End : 5SFBG3521GE299976

 Not sequential VINs

Vehicle : 2015-2015 Heartland Cyclone

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with Hickory Quad steps

Production Dates : NOV 04, 2014 - FEB 18, 2015

**VIN (Vehicle Identification Number) Range**

Begin : 5SFCEG4432FE295017

End : 5SFCEG4434FE299411

 Not sequential VINs

Vehicle : 2015-2015 Heartland Edge travel Trailers

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : 292ED Models With Hickory Quad step

Production Dates : JAN 27, 2015 - JAN 27, 2015

**VIN (Vehicle Identification Number) Range**

Begin : 5SFCB3627FE298332                      End : 5SFCB3629FE298333                       Not sequential VINs

Vehicle : 2015-2015 Heartland Elkridge

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with Hickory Quad steps

Production Dates : NOV 07, 2014 - FEB 26, 2015

**VIN (Vehicle Identification Number) Range**

Begin : 5SFRG4220FE295327                      End : 5SFRG4223FE299453                       Not sequential VINs

Vehicle : 2015-2015 Heartland Landmark 365

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with Hickory Quad Steps

Production Dates : NOV 05, 2014 - FEB 28, 2015

**VIN (Vehicle Identification Number) Range**

Begin : 5SFBG4323FE294219                      End : 5SFBG4322FE299668                       Not sequential VINs

Vehicle : 2015-2015 Heartland Road Warrior

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with Hickory Quad Steps

Production Dates : NOV 05, 2014 - FEB 16, 2015

**VIN (Vehicle Identification Number) Range**

Begin : 5SFCG3927FE292950                      End : 5SFCG4234FE299380                       Not sequential VINs

Vehicle : 2015-2015 Heartland Torque

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Fifth Wheel and Travel Trailer Models with Hickory Quad Steps

Production Dates : NOV 03, 2014 - FEB 27, 2015

**VIN (Vehicle Identification Number) Range**

Begin : 5SFCG433XFE295025                      End : 5SFCG433XGE300189                       Not sequential VINs

Begin : 5SFCB3627FE295799

End : 5SFCB3621FE298732

 Not sequential VINs**Description of Defect :**

Description of the Defect : Hickory Step Manufacture has determined that the rivet joining the 2nd and 3rd step(2nd and 3rd step, defined as the 1st step from the ground level and the 2nd step from the ground level)of the Quad step, may shear under load.

Description of the Safety Risk : The rivet may become loose or shear, causing the step assembly to be loose or unstable. This instability could cause a person to lose their balance and fall increasing the risk of personal injury.

Description of the Cause : The rivet may become loose or shear

Identification of Any Warning that can Occur : The step assembly to be loose or unstable.

**Supplier Identification :****Component Manufacturer**

Name : HSM Solutions

Address : 235 Second Ave NE

Hickory NORTH CAROLINA 28604

Country : United States

**Chronology :**

Mid February Heartland was notified that Hickory quad steps manufactured between 10/12/2012 and 2/14/2014 contained a defect since heartland did not purchase steps during this period we were not involved untill mid march when we were notified that Hickory had expanded the recall to include product purchased through Lippert components.

**Description of Remedy :**

Description of Remedy Program : inspect the step and replace the two (2) rivets joining the second and third step from the ground and the four (4) rivets on the top step with fasteners.

How Remedy Component Differs from Recalled Component : the rivets will be replaced with Bolts.

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : NR

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported