

Part 573 Safety Recall Report**15V-194****Manufacturer Name :** Volkswagen Group of America, Inc.**Submission Date :** MAR 24,2015**NHTSA Recall No. :** 15V-194**Manufacturer Recall No. :** 28H1**Manufacturer Information :**

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road

Auburn Hills MI 48326

Company phone : 1-800-822-8987

Population :

Number of potentially involved : 20,676

Estimated percentage with defect : 100

Vehicle Information :

Vehicle : 2009-2009 Volkswagen Routan

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Ignition Switch (WIN Module)

Production Dates : JUN 25, 2008 - JUN 10, 2009

VIN (Vehicle Identification Number) Range

Begin : 2V8HW64X59R500092

End : 2V8HW34139R610410

 Not sequential VINs

Vehicle : 2010-2010 Volkswagen Routan

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Ignition Switch (WIN Module)

Production Dates : OCT 01, 2009 - AUG 11, 2010

VIN (Vehicle Identification Number) Range

Begin : 2V4RW4D18AR138365

End : 2V4RW4D11AR354218

 Not sequential VINs**Description of Defect :**

Description of the Defect : This amends our report for recall 14V-396.

Some vehicles may experience inadvertent ignition key (WIN/FOBIK) displacement from the run to accessory position while driving, causing the engine and passive restraint systems - including the airbags - to shut off, increasing the risk of a crash and personal injury to vehicle occupants.

Description of the Safety Risk : If the ignition key inadvertently moves into the OFF or ACCESSORY position, the engine will turn off, which will then depower various key safety systems including - but not limited to - air bags, power steering, and power braking. Loss of functionality of these systems may increase the risk of crash and/or increase the risk of injury in the event of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : Continental Corporation

Address : NR

FOREIGN STATES

Country : NR

Chronology :

This amends our recall report for recall 14V-396.

July 01, 2014: Volkswagen files amendment to add 2009 model year Volkswagen Routan vehicles to existing safety recall 28G1.

August 21, 2014: Volkswagen sent interim customer notification to affected customers.

August 2014 - March 2015: Volkswagen makes numerous requests to Chrysler regarding recall repair remedy and parts supply plan for recall implementation.

March 07, 2015: Volkswagen was made aware of amended information regarding this recall via a news report and through various media outlets & contacted Chrysler for additional information.

March 16, 2015: Volkswagen receives parts supply/build plan from Chrysler for WIN module kits.

Description of Remedy :

Description of Remedy Program : Volkswagen will replace existing recall code 28G1 with a new recall code of 28H1.

Vehicles that received a WIN module replacement under recall 28G1 will not be included in the new recall code because the WIN modules installed in those vehicles do not have the safety defect.

Owners of 2010 model year Routan vehicles repaired with a trim ring under recall 28G1 will be re-notified under the new recall code. A new WIN module and keys will be installed in these vehicles free-of-charge under the new recall code.

Owners of 2010 model year Routan vehicles that were not yet repaired under recall 28G1 will be re-notified under the new recall code. A new WIN module and keys will be installed in these vehicles free-of-charge under the new recall code.

Owners of 2009 model year Routan vehicles will be notified under the new recall code. A new WIN module and keys will be installed in these vehicles free-of-charge under the new recall code.

Based upon Chrysler's published two-phase remedy approach (recall 14V-373), Volkswagen anticipates parts to become available as follows:

- Phase 1 for 2009 model year Routan – April 2015
- Phase 2 for 2010 model year Routan– August 2015

How Remedy Component Differs from Recalled Component : Per Chrysler notification to NHTSA (recall 14V-373), new supplier and design. Supplier design changed from Continental to Marquardt WIN module and keys.

Identify How/When Recall Condition was Corrected in Production : Per Chrysler notification to NHTSA (recall 14V-373), a new supplier and design was implemented at the start of production for the 2011 model year.

Recall Schedule :

Description of Recall Schedule : Based upon Chrysler's published two-phase remedy approach (recall 14V-373), Volkswagen anticipates parts to become available as follows:

- Phase 1 for 2009 model year Routan – April 2015
- Phase 2 for 2010 model year Routan– August 2015

Planned Dealer notification date: April 2015

Planned Owner notification date: 2009MY Routan - April 2015

Planned Owner notification date: 2010MY Routan - August 2015

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported