

**Part 573 Safety Recall Report****15V-162****Manufacturer Name :** General Motors LLC**Submission Date :** APR 02,2015**NHTSA Recall No. :** 15V-162**Manufacturer Recall No. :** 15166**Manufacturer Information :**

Manufacturer Name : General Motors LLC

Address : 30001 VAN DYKE

MAIL CODE 480-210-2V WARREN MI 48090

Company phone : 999

**Population :**

Number of potentially involved : 19,831

Estimated percentage with defect : 100

**Vehicle Information :**

Vehicle : 2015-2015 Buick Encore

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Certain 2015 Buick Encore vehicles

Production Dates : AUG 26, 2014 - FEB 09, 2015

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2015-2015 Chevrolet Trax

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Certain 2015 Chevrolet Trax vehicles

Production Dates : OCT 13, 2014 - FEB 03, 2015

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : General Motors has decided that certain 2015 model year Buick Encore and Chevrolet Trax vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 110, "Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of 4,536 kilograms (10,000 pounds) or less." FMVSS 110 S4.3(d) and 4.3.3 require that each

vehicle contain a driver's side placard or label identifying, among other information, tire size, rim size and tire pressure designations. While the labels affixed to the Buick Encore and Chevrolet Trax vehicles manufactured at GM Korea's Bupyeong plant between August 22, 2014 and February 13, 2015 were marked with tire size and pressure designations, as well as the rim size for the spare, the labels do not contain rim size information for the front or rear wheels.

Description of the Safety Risk : Because the labels do not contain this information, there exists a risk that a customer may not know the rim size appropriate for use on his/her vehicle.

Description of the Cause : Information was not correctly loaded into the label printing system.

Identification of Any Warning that can Occur : NR

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

FOREIGN STATES

Country : NR

**Chronology :**

On February 13, 2015, during an internal audit at GM Korea's Bupyeong plant, it was discovered that driver side B-pillar labels on certain 2015 model year Buick Encore and Chevrolet Trax vehicles certifying, among other information, tire size, rim size and pressure designations did not contain rim size information for the vehicles' front or rear wheels. That same day, the plant's label system was updated to correct the error, and by February 15, 2015, a retrofit application of corrected, compliant labels was performed on 2,185 vehicles at GM Korea's Bupyeong plant and the Incheon port. On February 16, 2015, GM opened a formal investigation. On March 4, 2015, GM placed a logistics hold on affected vehicles in transit and stock in order to retrofit that population with compliant labels. On March 11, GM's Safety and Field Action Decision Authority (SFADA) decided that the condition caused a technical noncompliance with FMVSS 110.

**Description of Remedy :**

Description of Remedy Program : Customers will be provided corrected labels. They may apply the labels themselves or have a dealer apply them. Pursuant to 577.11, General Motors does not plan to provide notice about reimbursement to owners because all involved vehicles are covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component : The corrected labels have all information required by FMVSS 110.

Identify How/When Recall Condition was Corrected in Production : The label system was corrected on February 13, 2015 and vehicles in transit to dealers are being retrofitted through the month of March, 2015.

**Recall Schedule :**

Description of Recall Schedule : General Motors will provide the bulletin and owner letter mail dates when available.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported