

Part 573 Safety Recall Report**15V-152****Manufacturer Name :** Ducati North America**Submission Date :** APR 17,2015**NHTSA Recall No. :** 15V-152**Manufacturer Recall No. :** RCL-15-001**Manufacturer Information :**

Manufacturer Name : Ducati North America

Address : 10443 Bandle Drive

Cupertino CA 95014

Company phone : 408-253-0499

Population :

Number of potentially involved : 5,962

Estimated percentage with defect : 1

Vehicle Information :

Vehicle : 2013-2014 Ducati Multistrada 1200 (all versions)

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Standard/ multi-purpose motorcycle

Production Dates : JUL 24, 2012 - JUN 24, 2014

VIN (Vehicle Identification Number) Range

Begin : ZDM12BSW1DB000017

End : ZDM12BSW4EB012566

 Not sequential VINs

Vehicle : 2010-2012 Ducati Multistrada 1200 (all versions)

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Standard/ multi-purpose motorcycle

Production Dates : JAN 22, 2010 - JUN 11, 2012

VIN (Vehicle Identification Number) Range

Begin : ZDM12BLW7AB000078

End : ZDM12BLW0CB021017

 Not sequential VINs**Description of Defect :**

Description of the Defect : The inner sleeve of the opening throttle bowden cable could disengage obstructing the throttle in the closing phase. There have been no reports of accidents or injuries as a result of this concern.

Description of the Safety Risk : Obstruction of the throttle cable could result in the inability to close the throttle, possibly resulting in damage to the motorcycle and/or injury to the rider.

Description of the Cause : The opening throttle bowden cable inner sleeve retention could fail.
Identification of Any Warning that can Occur : The throttle rotation may become stiffer than usual.

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

FOREIGN STATES

Country : NR

Chronology :

Amended submission to now include dates of the field reports and the date(s) of their analysis:

On September 2013 Ducati received a sole field report from US market regarding this model's throttle, but DMH (factory) at that time was unable to receive further details or the parts related to the issue.

On May 26, 2014 Ducati received a second field report from the Italian market related to throttle tightness, and this began an analysis of the root cause and related circumstances; the analysis of the issue initiated in that period because Ducati had not previously received any Customer communications, or any defective parts related to the issue prior to this. At this time an in-depth global warranty claim database analysis found two further warranty claims; also for these cases it was no longer possible to get the parts returned, or any additional information.

In June 2014 Ducati prioritized and focused on a full, in-depth analysis of the root cause. Ducati immediately and fully involved our supplier and R&D dept., developing a special 'automatic machine' in order to accelerate the root cause analysis. It took considerable time to replicate the phenomenon due to the multiple parts involved, and due to the extremely infrequent appearance of the phenomenon (there have been few cases worldwide on the ~ 33,000 bikes).

On March 9, 2015 DMH determined that a worldwide safety Recall was justified, and a U.S. Part 573 Defect report was submitted from DMH to DNA on March 10, 2015 regarding the potential safety issue affecting all Multistrada 1200 motorcycles Model Year 2010, 2011, 2012, 2013 and 2014. Ducati has never received any information about injuries or fatalities.

Description of Remedy :

Description of Remedy Program : Authorized Ducati dealers will replace the upper throttle cover with a newly designed equivalent that inhibits the possibility of inner throttle sleeve disengagement.

How Remedy Component Differs from Recalled Component : Upper throttle cover throttle sleeve engagement improvement.

Identify How/When Recall Condition was Corrected in Production : This solution was not implemented in the production line because the model is beyond production.

Recall Schedule :

Description of Recall Schedule : A Ducati North America Recall Bulletin is scheduled to be published to the Ducati Dealer Network shortly using the established communication process. Owner notification letters will be mailed within 60 days from submission of this report.

Planned Dealer Notification Date : MAY 04, 2015 - MAY 05, 2015

Planned Owner Notification Date : MAY 11, 2015 - MAY 12, 2015

* NR - Not Reported