

Part 573 Safety Recall Report**15V-102****Manufacturer Name :** Keystone RV Company**Submission Date :** FEB 27,2015**NHTSA Recall No. :** 15V-102**Manufacturer Recall No. :** 15-224**Manufacturer Information :**

Manufacturer Name : Keystone RV Company

Address : PO Box 2000

2642 Hackberry Drive Goshen IN 46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 4,321

Estimated percentage with defect : 100

Vehicle Information :

Vehicle : 2013-2015 Keystone Montana

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with Hickory Springs Quad Steps

Production Dates : NOV 01, 2012 -MAY 22, 2014

VIN (Vehicle Identification Number) Range

Begin : 4YDF37520D4701315

End : 4YDF35820D4702416

☐ Not sequential VINs

Begin : 4YDF37326F4700000

End : 4YDF3612XF4700336

☐ Not sequential VINs

Begin : 4YDF37326F4700000

End : 4YDF3612XF4700336

☐ Not sequential VINs

Vehicle : 2014-2015 Keystone Raptor

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with Hickory Springs Quad Steps

Production Dates : FEB 03, 2014 -JAN 15, 2015

VIN (Vehicle Identification Number) Range

Begin : 4YDF38430ER801144

End : 4YDF41230ER801314

☐ Not sequential VINs

Begin : 4YDF33226FR800000

End : 4YDF38439FR800818

☐ Not sequential VINs**Description of Defect :**

Description of the Defect : It has been decided a rivet on the quad step may fail during use causing the step assembly to separate.

Description of the Safety Risk : If the rivet shears and causes a person to fall it will lead to an increased risk of personal injury.

Description of the Cause : The cause is under investigation.

Identification of Any Warning that can Occur : The step assembly may be loose or unstable.

Supplier Identification :**Component Manufacturer**

Name : HSM Solutions

Address : 235 Second Avenue NE
Hickory FOREIGN STATES 28604

Country : NR

Chronology :

Jan 2015 Keystone was contacted by a dealer and stated a quad step had failed. The step was requested to be returned for inspection. Upon inspection of the step, HSM was notified and an investigation into the step and other like failures occurred.

Feb 16, 2015 HSM notified Keystone that a defect exists in certain quad steps manufactured from 10/12/2012 to 2/14/2014. An investigation into the population and recall remedy is ongoing.

Description of Remedy :

Description of Remedy Program : The remedy is being developed. The parts and service required to repair the steps will be provided at no charge.

How Remedy Component Differs from Recalled Component : Will be provided at a later date with the remedy.

Identify How/When Recall Condition was Corrected in Production : Keystone does not currently use the HSM quad step in production.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : MAR 16, 2015 - MAR 16, 2015

Planned Owner Notification Date : MAR 16, 2015 - MAR 16, 2015

* NR - Not Reported