

Part 573 Safety Recall Report**15V-080****Manufacturer Name :** Forest River, Inc.**Submission Date :** FEB 05,2015**NHTSA Recall No. :** 15V-080**Manufacturer Recall No. :** SB111014**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 219-533-5934

Population :

Number of potentially involved : 726

Estimated percentage with defect : 95

Vehicle Information :

Vehicle : 2014-2014 Rockwood and Flagstaff All models with Chill Chaser option

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Forest River has determined that a limited number of Rockwood and Flagstaff Trailers were manufactured with excessive foam insulation around the opening and/or loose wiring that could touch the Chill Chaser's heating element.

Production Dates : JUN 26, 2014 - OCT 09, 2014

VIN (Vehicle Identification Number) Range

Begin : 4X4FFLD21F1862923

End : 4X4TFLF26F1864716

 Not sequential VINs**Description of Defect :**

Description of the Defect : Forest River has determined that a limited number of Rockwood and Flagstaff Trailers were manufactured with excessive foam insulation around the opening and/or loose wiring that could touch the Chill Chaser's heating element.

Description of the Safety Risk : Units produced between VINs 1862923 and 1864716 with the Chill Chaser option have the potential of excessive foam and/or wiring touching the heating element, resulting in a potential thermal event. Total of 729 units were produced with the Chill Chaser option.

Description of the Cause : Trailers were manufactured with excessive foam insulation around the opening and/or loose wiring that could touch the Chill Chaser's heating element. Once the element is touched, it could cause a fire.

Identification of Any Warning that can Occur : There could be smoke or fire coming from the Chill Chaser vent cover.

Supplier Identification :**Component Manufacturer**

Name : Forest River

Address : 201 W. Elm Street

Millersburg FOREIGN STATES 46543

Country : NR

Chronology :

Quality RV (a Forest River dealer) reported to one of our warranty representatives that there was smoke coming from the Chill Chaser vent cover on October 10, 2014 (unit number 1864646). When the cover was removed, they found that the foam had melted because it was touching the heating element. Once it was reported, the production manager was notified and corrections were made to the foam and wire installation. Forest River then determined that units with the Chill Chaser option could also have this potential. As soon as the excessive foam insulation was removed from the opening and the loose wiring was secured, the risk of a thermal event was eliminated.

Description of Remedy :

Description of Remedy Program : Forest River production then created an instruction sheet to send to the dealers on how to perform this repair with pictures. A letter of notification was mailed out to the dealers with the instruction sheet in November 10, 2014. Two days later, a letter was also mailed out to any retail owned units to inform them about the risk and to contact their dealer to schedule an appointment.

Once the unit is at the dealership, the service technician would inspect the unit for the foam and wiring. If there was no interference, then they would file a claim for inspection only. If there was interference, the dealer would file a claim using a repair code set up for this "Service Bulletin" with the allotted time given. Pictures were required that would show the interference.

How Remedy Component Differs from Recalled Component : The remedy is distinguished by the foam insulation installed neatly around and not extending into the opening. The wiring is also secured away from the heating element.

Identify How/When Recall Condition was Corrected in Production : This condition was corrected on 10/11/14, one day after the only unit was reported with a problem. The foam was cut to fit the opening and the wiring was secured away from the element.

Recall Schedule :

Description of Recall Schedule : Forest River production created an instruction sheet to send to the dealers on how to perform this repair with pictures. A letter of notification was mailed out to the dealers with the instruction sheet in November 10, 2014. Two days later, a letter was also mailed out to any retail owned units to inform them about the risk and to contact their dealer to schedule an appointment.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported