

Part 573 Safety Recall Report**15V-080****Manufacturer Name :** Forest River, Inc.**Submission Date :** FEB 24,2015**NHTSA Recall No. :** 15V-080**Manufacturer Recall No. :** SB111014**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 219-533-5934

Population :

Number of potentially involved : 726

Estimated percentage with defect : 95

Vehicle Information :

Vehicle : 2014-2014 Rockwood and Flagstaff All models with Chill Chaser option

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Forest River has determined that a limited number of Rockwood and Flagstaff Trailers were manufactured with excessive foam insulation around the opening and/or loose wiring that could touch the Chill Chaser's heating element.

Production Dates : JUN 26, 2014 - OCT 09, 2014

VIN (Vehicle Identification Number) Range

Begin : 4X4FFLD21F1862923

End : 4X4TFLF26F1864716

 Not sequential VINs**Description of Defect :**

Description of the Defect : Forest River has determined that a limited number of Rockwood and Flagstaff Trailers were manufactured with excessive foam insulation around the opening and/or loose wiring that could touch the Chill Chaser's heating element.

Description of the Safety Risk : Units produced between VINs 1862923 and 1864716 with the Chill Chaser option have the potential of excessive foam and/or wiring touching the heating element, resulting in a potential thermal event. Total of 729 units were produced with the Chill Chaser option.

Description of the Cause : Trailers were manufactured with excessive foam insulation around the opening and/or loose wiring that could touch the Chill Chaser's heating element. Once the element is touched, it could cause a fire.

Identification of Any Warning that can Occur : There could be smoke or fire coming from the Chill Chaser vent cover.

Supplier Identification :**Component Manufacturer**

Name : Forest River

Address : 201 W. Elm Street

Millersburg INDIANA 46543

Country : United States

Chronology :

Quality RV (a Forest River dealer) reported to one of our warranty representatives that there was smoke coming from the Chill Chaser vent cover on October 10, 2014 (unit number 1864646). When the cover was removed, they found that the foam had melted because it was touching the heating element. Once it was reported, the production manager was notified and corrections were made to the foam and wire installation. Forest River then determined that units with the Chill Chaser option could also have this potential. As soon as the excessive foam insulation was removed from the opening and the loose wiring was secured, the risk of a thermal event was eliminated. On October 13, production made the necessary changes to the units currently on the line and in the yard (completed units that had not been shipped). The list of affected units was then populated and submitted to Polk to pull the customer information. After we received that list and our dealer list, we started creating a "service bulletin" letter, as we did not think we needed to file a notice with NHTSA since the problem could only occur when the unit was set up for operation off the road. We mailed out the letters to our dealers first on 11/10/2014, then mailed customer letters on 11/12/2014. It was not until January, after we had the NHTSA webinar and meetings, that we realized we should have filed this with NHTSA and created a recall (and follow that procedure) for this issue. That is why the filing is occurring in February 2015.

Description of Remedy :

Description of Remedy Program : Forest River production then created an instruction sheet to send to the dealers on how to perform this repair with pictures. A letter of notification was mailed out to the dealers with the instruction sheet in November 10, 2014. Two days later, a letter was also mailed out to any retail owned units to inform them about the risk and to contact their dealer to schedule an appointment.

Once the unit is at the dealership, the service technician would inspect the unit for the foam and wiring. If there was no interference, then they would file a claim for inspection only. If there was interference, the dealer would file a claim using a repair code set up for this "Service Bulletin" with the allotted time given. Pictures were required that would show the interference.

How Remedy Component Differs from Recalled Component : The remedy is distinguished by the foam insulation installed neatly around and not extending into the opening. The wiring is also secured away from the heating element.

Identify How/When Recall Condition was Corrected in Production : This condition was corrected on 10/11/14, one day after the only unit was

reported with a problem. The foam was cut to fit the opening and the wiring was secured away from the element.

Recall Schedule :

Description of Recall Schedule : Forest River production created an instruction sheet to send to the dealers on how to perform this repair with pictures. A letter of notification was mailed out to the dealers with the instruction sheet in November 10, 2014. Two days later, a letter was also mailed out to any retail owned units to inform them about the risk and to contact their dealer to schedule an appointment. We now have the recall approval on the dealer letter, so we will be mailing it out on Monday, March 2, 2015. As long as the retail letter is approved, we will start to mail those out on March 9, 2015.

Planned Dealer Notification Date : MAR 02, 2015 - MAR 06, 2015

Planned Owner Notification Date : MAR 09, 2015 - MAR 13, 2015

* NR - Not Reported