

Part 573 Safety Recall Report**15V-056****Manufacturer Name :** Mack Trucks, Inc.**Submission Date :** JAN 29,2015**NHTSA Recall No. :** 15V-056**Manufacturer Recall No. :** SC0388**Manufacturer Information :**

Manufacturer Name : Mack Trucks, Inc.

Address : 2100 Mack Boulevard

PO Box M Allentown PA 18105-5000

Company phone : 610-709-2131

Population :

Number of potentially involved : 734

Estimated percentage with defect : 0

Vehicle Information :

Vehicle : 2015-2015 Mack LEU

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : 2015 LEU model vehicles manufactured from March 31, 2014 through December 12, 2014

The selection of vehicles was based on the model and vehicle build date.

Production Dates : MAR 31, 2014 - DEC 12, 2014

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : Because of stack-up tolerances, the actuator tab may be too short, which can allow the end of the tab to slide behind the inner door latch. If this occurs, the driver may not be able to open the door from inside the truck.

Description of the Safety Risk : Under certain circumstances, the defect may increase the risk of injury.

Description of the Cause : Stack up Tolerances

Identification of Any Warning that can Occur : There are no warnings

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

FOREIGN STATES

Country : NR

Chronology :

9/3/14 Potential issue identified at Mack's manufacturing facility on one truck

9/5/14 Inspection Program initiated at Mack's manufacturing facility

9/17/14 Mack's manufacturing facility notifies Regulatory Affairs Department of condition

9/30/14 Investigation opened

10/8/14 Preliminary information presented at monthly product safety working group meeting. No reports on trucks in service. Direction given by VP Regulatory Affairs to continue to inspect inventory and investigate root cause

10/13/14 Study initiated to validate theory on potential root cause

11/5/14 Decision to move ahead with design change based on study

12/10/14 VP Regulatory Affairs informs NHTSA of investigation at quarterly meeting

12/12/14 New parts introduced into production

1/19/15 Revisited by Product Safety Working Group. 2 warranty reports identified that may be related

1/22/15 Mack Trucks Product Safety Committee meets and determines that a safety-related defect exists

1/29/15 Mack Trucks informs NHTSA that a voluntary safety recall will be conducted to address trucks with suspect inner door latches

There are 2 warranty claims that may be associated with this safety-related defect.

Description of Remedy :

Description of Remedy Program : Mack Trucks will contact the owners of the affected vehicles and will replace the suspect inner door latches.

Reimbursement for cost incurred by the owner for "prenotification

remedies” will be addressed on a case-by-case basis according to the “General Plan for Reimbursement of Pre-notification Remedies” which was published October 28, 2013.

How Remedy Component Differs from Recalled Component : longer tab

Identify How/When Recall Condition was Corrected in Production : longer tab introduced on December 12, 2014

Recall Schedule :

Description of Recall Schedule : A Safety Recall Alert will be sent to Mack Trucks’ dealers and servicing facilities by February 5, 2015.

Owner notification will occur as soon as possible and no later than 60 days from the time of this notice. An advance copy of the owner letter will be provided for NHTSA’s review and approval prior to release.

Planned Dealer Notification Date : FEB 05, 2015 - FEB 05, 2015

Planned Owner Notification Date : MAR 26, 2015 - MAR 26, 2015

* NR - Not Reported