

Part 573 Safety Recall Report**15V-040****Manufacturer Name :** Ford Motor Company**Submission Date :** JAN 27,2015**NHTSA Recall No. :** 15V-040**Manufacturer Recall No. :** 15S02**Manufacturer Information :**

Manufacturer Name : Ford Motor Company

Address : 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332

Population :

Number of potentially involved : 194,889

Estimated percentage with defect : 0

Vehicle Information :

Vehicle : 2010-2013 Ford Taurus

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Descriptive Information : Affected vehicles may be equipped with suspect interior door handles.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

The production dates are : 12/1/2009 - 7/31/2010 and 2/1/2011 - 11/30/2012.

Production Dates : DEC 01, 2009 - JUL 31, 2010

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2011-2013 Lincoln MKS

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Descriptive Information : Affected vehicles may be equipped with suspect interior door handles.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line

Automotive Service Information System (OASIS) database.

Production Dates : JUN 01, 2011 - OCT 31, 2011

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

Not sequential VINs

Description of Defect :

Description of the Defect : The interior door handle return spring may become unseated, resulting in an interior handle that is “floppy” or does not return to the fully stowed position after actuation. While the door latch actuation and engagement during normal vehicle usage and operation is unaffected, this condition may allow a door to unlatch during a side impact crash.

Description of the Safety Risk : Ford is not aware of any reports of accident or injury related to this condition. If the interior door handle return spring is unseated, the door may unlatch during a side impact crash, increasing the risk of injury.

Description of the Cause : Two factors have been identified that are believed to have contributed to the rate of reports on those vehicles that are part of this action. Certain handles installed on some of the affected vehicles were assembled on tooling that may have scored the return spring retaining wall, damaging the wall and increasing the possibility of a crack forming in the wall. Separately, creep fatigue was also found to cause fracture of the return spring retaining wall in some of these vehicles. A compromised return spring retaining wall could allow the return spring to becoming unseated, resulting in a loose or “floppy” interior door handle.

Identification of Any Warning that can Occur : A loose or “floppy” interior door handle or a handle that does not return to the fully stowed position after actuation.

Supplier Identification :

Component Manufacturer

Name : Key Plastics

Address : 21700 Haggerty Road #150N
Northville MICHIGAN 48167

Country : United States

Chronology :

The chronology is uploaded as an attachment.

Description of Remedy :

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle(s) to a Ford or Lincoln dealer to have all four interior door handles inspected and either repaired or replaced. There will be no charge to owners for this

service.

Ford's general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall was provided to the Agency on February 20, 2013.

The ending date for reimbursement eligibility for the cost of remedies paid for by vehicle owners per Ford's general reimbursement plan is April 2, 2015.

Ford will forward a copy of the notification letters to dealers to the Agency when available.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Notification to dealers will occur on January 27, 2015. Mailing of owner notification letters will begin March 16, 2015, and is expected to be completed by March 20, 2015.

Planned Dealer Notification Date : JAN 27, 2015 - JAN 27, 2015

Planned Owner Notification Date : MAR 16, 2015 - MAR 20, 2015

* NR - Not Reported