OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

15V-006

Manufacturer Name : Ford Motor Company Submission Date : JAN 08,2015 NHTSA Recall No. : 15V-006 Manufacturer Recall No. : 14S29

Manufacturer Name : Ford Motor Company

Suite 500 Dearborn MI 48126-2738



## **Population** :

Number of potentially involved : 11,144 Estimated percentage with defect : 100

## Vehicle Information :

**Manufacturer Information :** 

Address : 330 Town Center Drive

Company phone : 1-866-436-7332

Vehicle : 2015-2015 Lincoln MKC Vehicle Type : Body Style : ALL Power Train : NR Descriptive Information : These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates : AUG 20, 2013 - SEP 09, 2014

VIN (	Vehicle	Identification	Number	) Range
	V CHICLE	Inclution	i umber	, ivanse

End: NR

□ Not sequential VINs

#### **Description of Defect :**

Description of the Defect : Affected vehicles are equipped with a Push-to-Start/Stop (PTS) switch located at the bottom of the shift transmission controls. This location has resulted in reports of inadvertent actuations of the PTS switch while actuating nearby controls, unintentionally causing the engine to shut off.

Description of the Safety Risk : If the PTS switch is inadvertently actuated while driving, the restraint system may not perform as intended during a crash, increasing the risk of injuries.

Ford is not aware of any fires, accidents or injuries related to this condition.

Description of the Cause : NR

Identification of Any Warning that can Occur : An inadvertent actuation of the PTS switch will result in an audible chime through the radio speakers and a "Vehicle Switched Off" message in the vehicle information display.

The information contained in this report was submitted pursuant to 49 CFR §573

#### **Supplier Identification :**

Component Manufacturer Name : NR Address : NR NR Country : United States

#### **Chronology** :

June 2014: During a media drive event on a pre-production vehicle, the front seat passenger inadvertently pressed the PTS switch while attempting to operate the navigation system, unintentionally causing the engine to shut off while driving. This issue was opened in Ford's Critical Concern Review Group (CCRG) for review.

July 2014 - September 2014: The issue was investigated and determined to be a unique circumstance with the passenger reaching across the vehicle and inadvertently pressing the PTS switch. Because robustness actions had been introduced prior to Job#1 to reduce the potential of inadvertent PTS actuation and because we were not aware of any reports on customer vehicles, this issue was closed in CCRG on September 18, 2014. Ford continued to monitor the field data.

December 2014: This issue was re-evaluated in CCRG after receiving customer field reports of drivers inadvertently actuating PTS on vehicles that incorporated the design robustness improvements.

On December 22, 2014, Ford's Field Review Committee reviewed the concern and approved a field action.

## **Description of Remedy :**

Description of Remedy Program : Dealers will be instructed to replace the Gear Shift Module (GSM) switch pack which relocates the PTS switch, and reprogram the Powertrain Control Module (PCM).

> In accordance with Part 573.13(d)(2)(i)(B), Ford is excluding reimbursement for costs incurred by owners for any pre-notification PTS switch service because that service would not have addressed the defect that lead to this recall action.

Ford will upload a copy of the notification letters to dealers on NHTSA's safercar.gov website when available.

How Remedy Component Differs from Recalled Component : NR Identify How/When Recall Condition was Corrected in Production : NR

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#### **Recall Schedule :**

Description of Recall Schedule : Dealer Notification occurred on December 31, 2014. The NHTSA system will not allow this date to be entered for both the begin and end date.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : FEB 23, 2015 - FEB 27, 2015

\* NR - Not Reported

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