

**Part 573 Safety Recall Report****15V-002****Manufacturer Name :** Polaris Industries, Inc.**Submission Date :** JAN 05,2015**NHTSA Recall No. :** 15V-002**Manufacturer Recall No. :** V-15-01 A/B**Manufacturer Information :**

Manufacturer Name : Polaris Industries, Inc.

Address : 7290 Vikings Blvd E

Wyoming MN 55092

Company phone : 651-408-7579

**Population :**

Number of potentially involved : 2,342

Estimated percentage with defect : 100

**Vehicle Information :**

Vehicle : 2013-2014 Victory Cross Country (V13DW36NA, V13DW36NAC, V13DW36NF, V13DW36NN, V13DW36NNC, V13DW36NS, V13DW36NSC, V13DW36NX, V13DW36NXC, V13TW36NA, V13TW36NAC, V13TW36NL, V13TW36NLC, V13TW36NS, V13TW36NSC, V13TW36NU, V13TW36NUC, V14BW36NLC, V14DB36NY, V14DB36NYC, V14DW36NA,

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The affected vehicles were identified based on manufacturing records. The VINs identified contain all of the suspect fuel pumps for this model.

Production Dates : APR 30, 2013 - OCT 10, 2013

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2014-2014 Victory Cross Country 8-Ball (V14DA36NA, V14DA36NAC)

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The affected vehicles were identified based on manufacturing records. The VINs identified contain all of the suspect fuel pumps for this model.

Production Dates : MAY 15, 2013 - OCT 10, 2013

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2013-2014 Victory Cross Roads (V13BW36NB, V13BW36NBC, V14BW36NL)

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The affected vehicles were identified based on manufacturing records. The VINs identified contain all of the suspect fuel pumps for this model.

Production Dates : APR 30, 2013 - SEP 25, 2013

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2014-2014 Victory Cross Roads 8-Ball (V14BA36NA, V14BA36NAC)

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The affected vehicles were identified based on manufacturing records. The VINs identified contain all of the suspect fuel pumps for this model.

Production Dates : MAY 15, 2013 - OCT 10, 2013

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2015-2015 Victory Gunner (V15LB36NT, V15LB36NTA)

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The affected vehicles were identified based on manufacturing records. The VINs identified contain all of the suspect fuel pumps for this model.

Production Dates : NOV 19, 2013 - FEB 04, 2014

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2013-2014 Victory Hammer 8-Ball (V13HA36NA, V13HA36NAC, V14HA36NA, V14HA36NAC)

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The affected vehicles were identified based on manufacturing records. The VINs identified contain all of the suspect fuel pumps for this model.

Production Dates : MAY 02, 2013 - DEC 05, 2013

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2013-2013 Victory Hardball (V13EW36NZ)

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The affected vehicles were identified based on manufacturing records. The VINs identified contain all of the suspect fuel pumps for this model.

Production Dates : MAY 01, 2013 - JUL 18, 2013

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2013-2014 Victory High Ball (V13WB36NA, V13WB36NAC, V14WB36NA, V14WB36NAC, V14WB36NX, V14WB36NXC)

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The affected vehicles were identified based on manufacturing records. The VINs identified contain all of the suspect fuel pumps for this model.

Production Dates : MAY 02, 2013 - DEC 04, 2013

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2013-2014 Victory Jackpot (V13XB36NR, V14XB36NS, V14XB36NSC)

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The affected vehicles were identified based on manufacturing records. The VINs identified contain all of the suspect fuel pumps for this model.

Production Dates : APR 24, 2013 - DEC 04, 2013

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2014-2014 Victory Ness Cross Country (V14ZW36EV, V14ZW36NV, V14ZW36NVC)

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The affected vehicles were identified based on manufacturing records. The VINs identified contain all of the suspect fuel pumps for this model.

Production Dates : MAY 15, 2013 - OCT 09, 2013

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2013-2014 Victory Vegas 8-Ball (V13GA36NA, V13GA36NAC, V14GA36NA, V14GA36NAC)

Vehicle Type : MOTORCYCLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : The affected vehicles were identified based on manufacturing records. The VINs identified contain all of the suspect fuel pumps for this model.

Production Dates : MAY 02, 2013 - DEC 04, 2013

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

Not sequential VINs

**Description of Defect :**

Description of the Defect : On some motorcycles the fuel pump body may have been incorrectly crimped during assembly leading to insufficient clearance within the fuel pump. This reduced clearance could cause the fuel pump to seize.

Description of the Safety Risk : A fuel pump that seizes during operation could create a stalling condition and increase the risk of a crash.

Description of the Cause : Manufacturing issue during the assembly of the fuel pump.

Identification of Any Warning that can Occur : None

**Supplier Identification :**

**Component Manufacturer**

Name : Robert Bosch LLC

Address : 38000 Hills Tech Drive

Farmington Hills MICHIGAN 60694

Country : United States

**Chronology :**

Periodic reviews of the warranty data revealed that some vehicles were experiencing a higher than normal fuel pump failure rate. Some of these failures included stalling complaints.

The first warranty claim was received in April of 2014 that alleged a stalling complaint due to a fuel pump issue.

A total of 16 warranty claims were received through October of 2014 that appeared to be related to this issue.

Victory engaged the vendor in June of 2014 in an attempt to determine root cause. Initial information was received from the vendor in June of 2014.

Final information was received from the vendor in December of 2014. The information from the vendor correlated with the statistical studies that had been ongoing since the identification of a potential field issue was discovered.

December 29, 2014

Victory determined that a safety defect exists due to the fuel pump issue and determined that a safety recall was necessary.

There have been no reports of injuries or accidents due to this issue.

**Description of Remedy :**

Description of Remedy Program : Victory will release a service bulletin to Victory dealers instructing them to replace the fuel pump on the identified machines.  
Victory will send a Safety Recall Letter to all consumers of record instructing them to present their machine to a Victory dealer so that the fuel pump can be replaced at no cost to the consumer.  
The following appears in the consumer letter regarding reimbursement:  
If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information regarding reimbursement please contact your Victory dealer or the Victory Consumer Service Department using the information above.

How Remedy Component Differs from Recalled Component : The specified range for the crimping force for the fuel pump body has been changed.  
Manufacturing records identified which fuel pumps were produced with incorrect crimping force for the fuel pump body. These parts are date coded and each fuel pump is tied to a specific VIN. All suspect fuel pumps are being replaced.

Identify How/When Recall Condition was Corrected in Production : Manufacturing records identified which fuel pumps were produced with incorrect crimping force for the fuel pump body.  
Victory has worked with the fuel pump vendor to change the crimping force

specification so that the issue cannot reoccur.

**Recall Schedule :**

Description of Recall Schedule : Victory dealers to replace the fuel pumps on affected machines in their inventory. Consumers with affected machines will be contacted by mail instructing them to present their machine to a Victory dealer for a free replacement.

Planned Dealer Notification Date : JAN 06, 2015 - JAN 09, 2015

Planned Owner Notification Date : JAN 19, 2015 - JAN 23, 2015

\* NR - Not Reported