

Part 573 Safety Recall Report**15T-014****Manufacturer Name :** Continental Tire the Americas, LLC.**Submission Date :** JUL 15,2015**NHTSA Recall No. :** 15T-014**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Continental Tire the Americas, LLC.

Address : 1830 Macmillan Park Drive

Fort Mill SC 29707

Company phone : 704-583-4882

Population :

Number of potentially involved : 4,884

Estimated percentage with defect : 65

Tire Information :

Tire Brand : CONTINENTAL

Tire Line : ContiProContact

Tire Size : 225/45R17 91H

Descriptive Information : All season passenger car tire sold in the replacement market in USA, Canada and Mexico.

Production Dates : FEB 22, 2015 - MAY 16, 2015

TIN (Tire Identification Number)

Plant ID	Size code	OptionalCode	Begin M Code:	End M Code
P5	TY	PXH6	0815	1915

Description of Defect :

Description of the Defect : Affected tires were manufactured with a nonconforming bead ring contour.

FMVSS 1 :NR

FMVSS 2 :NR

Description of the Safety Risk : Affected tires experience a loss of air which could lead to a loss of vehicle control and result in an accident and/or personal injury.

Description of the Cause : Two molds suspected with nonconforming bead ring contours were used in manufacturing these tires, causing a reduced contact between the bead and the rim sealing surface.

Identification of Any Warning that can Occur : Drivers may notice a vehicle drift/ pull or vibration and TPMS alert if so equipped.

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

June 12, 2015: Continental Tire the Americas, LLC ("CTA") received a tire at its US customer service center with a complaint of the tire loosing air shortly after installation. CTA tested this tire by mounting it on a rim and confirmed that the tire was leaking air. On the same day, CTA learned that two Canadian tire dealers had contacted CTA's Canada customer service and advised that 16 tires exhibited a similar condition during or shortly after mounting. CTA requested the dealers to immediately ship these tires to CTA for analysis.

June 15, 2015: A quality hold was issued to all CTA warehouses and to the producing plant for this tire. CTA initiated an investigation to determine potential root causes.

June 16, 2015: CTA learned that 5 tires with a similar complaint were returned to CTA's Mexico Customer Service Center.

June 17, 2015: CTA received the first group of 9 tires from the Canadian tire dealers for analysis.

June 21, 2015: Based on analysis of the returned tires and the ongoing investigation in the producing plant, two molds were suspected to be nonconforming.

June 24, 2015: CTA received notice of a property damage claim in Canada involving damage to the rim due to a runflat condition.

June 24 - July 8: Numerous tests were performed on returned and quarantined tires to determine affected production periods. An ongoing analysis of the bead ring contours confirmed that two nonconforming bead rings were used during DOT production weeks 0815 through 1915.

July 9, 2015: Based on its analysis and investigation in the production plant, CTA made the decision to initiate this recall.

To date, a total of 33 tires have been returned for this condition to CTA (1 in USA, 23 in Canada, and 9 in Mexico), including one property damage claim tire returned in Canada. CTA has received no reports of accidents or personal injury claims.

Description of Remedy :

Description of Remedy Program : CTA will conduct a safety recall campaign to replace the subject tires that have been sold in the replacement market. All known customers, distributors, dealers and independent outlets will receive notification of the campaign, instructions on how to identify the subject tires, information regarding removal of the subject tires from service, and instructions on the return/disposal of affected tires. CTA will offer to reimburse the replacement cost for any customer who, prior to this campaign, replaced these tires due to the condition described above.

How Remedy Component Differs from Recalled Component : The nonconforming bead rings were taken out of production and destroyed.

Identify How/When Recall Condition was Corrected in Production : Production of this tire stopped in DOT week 1915 due to scheduling reasons.

The two suspect bead rings were
quarantined and destroyed.

Recall Schedule :

Description of Recall Schedule : All known customers, distributors, dealers and independent outlets will
receive written notification of this campaign.

Planned Dealer Notification Date : JUL 27, 2015 - AUG 21, 2015

Planned Owner Notification Date : AUG 03, 2015 - SEP 07, 2015

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or
installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported