OMB Control No.: 2127-0004

Part 573 Safety Recall Report

15T-002

Manufacturer Name: Goodyear Tire & Rubber Company

Submission Date: JAN 28,2015 NHTSA Recall No.: 15T-002 Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: Goodyear Tire & Rubber Company

Address: 200 Innovation Way Akron OH 44316

Company phone: 330-796-2121

Population:

Number of potentially involved: 48,512 Estimated percentage with defect: 100

Tire Information:

Tire Brand : Goodyear Tire Line : Fortera HL

Tire Size: P255/65R18 109S

Descriptive Information: The subject tire is supplied to General Motors as original equipment on the

Chevrolet Traverse, GMC Acadia, and the Buick Enclave. The subject tire is also

sold in the replacement market.

Production Dates: NOV 30, 2014 - JAN 10, 2015

TIN (Tire Identification Number)

Plant ID Size code OptionalCode Begin M Code: End M Code
4B XM ARDR 4814 0115

Description of Defect:

Description of the Defect: During the inspection step of the tire endurance portion of a routine compliance

test, there was visual evidence of cracking in the tread. The test tire does not

comply with requirements of 49 CFR 571.139 S 6.3.2 (a).

Description of the Safety Risk: This is a test-induced noncompliance and a safety risk is not indicated.

Description of the Cause: Analysis ongoing.

Identification of Any Warning that can Occur: This is a test-induced noncompliance. In the event that this

 $condition\ would\ manifest\ itself\ in\ tires\ in\ service, tread$

chunking, noise, or vibration may occur.

Supplier Identification:

Component Manufacturer

Name: Address:

FOREIGN STATES

Country: NR

Chronology:

- On January 8, 2015, during routine compliance testing of this tire at our Napanee, Ontario manufacturing facility the inspection phase revealed some cracking in the tread area. Pursuant to our testing protocol, a second tire was tested and that test was completed on January 14, 2015. Similar cracking in the tread area was observed during the inspection phase. Therefore, Goodyear confirmed a noncompliance on January 14, 2015. The last tire DOT serial week of this size and type tire that is compliant with 139 based on testing is 4714.

Description of Remedy:

Description of Remedy Program: All tires identified within the date range indicated will be replaced with similar tires at no charge to the customer/consumer. For original equipment tires sent to General Motors, we are aware that many of those tires are still in GM inventory and/or installed on vehicles which are located on GM dealers' lots. We are working closely with GM to identify those tires and have them exchanged as soon as possible with the remedy tire. GM will be communicating with its dealers to identify those tires so that we can exchange those tires as soon as possible. For any of the original equipment tires that may be installed on vehicles which have actually been sold, GM will be communicating with the purchasers of those vehicles so that we can have those tires exchanged for the remedy tire as soon as possible. Goodyear will do quarterly reporting for all tires within the scope of this recall, either original equipment tires described above or replacement tires described below. For replacement tires, Goodyear has issued a Product Service Bulletin notifying its retail stores and its dealers of this recall and describing the procedure for replacement of any of the recall tires which the stores or dealers have in their inventory (unsold) as well as the procedure for recovering and exchanging any of the recall tires which may have been sold. Goodyear will also be mailing dealer letters and consumer letters to all dealers who may have purchased any of the recall tires and to all consumers who may have purchased any of the recall tires for whom Goodyear has received registration data. Goodyear estimates that those letters will be mailed no later than February 20, 2015. Those letters have been submitted to NHTSA for approval.

> - All recalled tires returned to Goodyear will be rendered inoperable by our recycler and used for various recycling purposes.

How Remedy Component Differs from Recalled Component: The remedy tire does comply with the

requirements of 49 CFR 571.139. Identify How/When Recall Condition was Corrected in Production: Production of this tire was discontinued at the end of DOT serial week 0115. Analysis

ongoing.

Recall Schedule:

Description of Recall Schedule: For original equipment tires sent to General Motors, we are aware that GM has already notified its dealers to hold any of the recall tires that they may have in inventory, either installed on vehicles or in inventory. We are in the process of exchanging those tires for the remedy tire. For replacement tires, Goodyear has issued a Product Service Bulletin notifying its retail stores and its dealers of this recall and describing the procedure for replacement of any of the recall tires which the stores or dealers have in their inventory (unsold) as well as the procedure for recovering and exchanging any of the recall tires which may have been sold. Goodyear will be mailing dealer letters and consumer letters to all dealers who may have purchased any of the recall tires and to all consumers who may have purchase any of the recall tires for whom Goodyear has received registration data no later than February 20, 2015.

Planned Dealer Notification Date: NR - NR

Planned Owner Notification Date: NR - NR

Purchaser Information:

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name: General Motors (Lansing Delta Township)

Address: 8175 Millet Highway

Lansing MI 48917

Country: US

Company Phone: 586 596 9340

* NR - Not Reported