

**Part 573 Safety Recall Report****15E-078****Manufacturer Name :** Lippert Components, Inc.**Submission Date :** NOV 17, 2015**NHTSA Recall No. :** 15E-078**Manufacturer Recall No. :** LCI-SCS-091815**Manufacturer Information :**

Manufacturer Name : Lippert Components, Inc.

Address : Attn: Shawn Lewis

PO Box 2888 Elkhart IN 46515

Company phone : 999

**Population :**

Number of potentially involved : 47,340

Estimated percentage with defect : 3

**Equipment Information :**

Brand / Trade : Coachstep Electric Step

Model : Coachstep Electric Double and Triple Steps

Part No. : Part #'s Attached

Size : N/A

Function : Entrance Step

Descriptive Information : Coachstep Electric Double and Triple Entrance Steps for Installation and use on  
Motorized Recreational Vehicles

Production Dates : MAY 25, 2007 - DEC 18, 2014

**Description of Defect :**Description of the Defect : Potential structural fracture of the center bolt of the fan gear assembly which may  
cause the fan gear assembly to disengage from the steps.

FMVSS 1 :NR

FMVSS 2 :NR

Description of the Safety Risk : If the center bolt of the fan gear assembly fractures the fan gear assembly may  
disengage from the steps making the steps unstable possibly causing a person  
to fall and resulting in injury.Description of the Cause : Bolt may fracture from stress on the bolt caused by misuse of the steps, overloading,  
collision or other outside influences.Identification of Any Warning that can Occur : Steps do not fully retract under the motorized recreational  
vehicle or there could be no warning prior to the bolt fracture.

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

NHTSA opened an investigation PE 15-007 of three step electric powered entry steps on February 27, 2015. On March 3, 2015 Lippert Components received the Preliminary Evaluation PE 15-007 to investigate allegations of entry step failures in certain model year 2008 through 2014. Lippert Components responded to NHTSA and provided supporting documentation and data. Lippert Components continued testing of the electric powered entry steps in order to determine the root cause of the failure. A root cause was unable to be determined but due to the risk of possible injury upon a failure, Lippert Components on September 11, 2015 determined to conduct a voluntary safety recall of all double and triple Coachstep electric entry steps.

**Description of Remedy :**

Description of Remedy Program : For the Coachstep double step, LCI will supply the bracket and parts (Kit Part # 389761), at no charge, to install on the steps. LCI will also reimburse you for the labor charged by your dealers to install the bracket at the flat rate of 0.3 hour. For the Coachstep triple step, LCI will supply the linkage, bracket and parts (Kit Part # 389152) at no charge, to install on the steps. LCI will also reimburse you for the labor charged by your dealers to replace the linkage and install the bracket at the flat rate of 0.5 hour. The parts for the remedy are currently NOT available and LCI will separately notify you when they are available to order. As an alternative to the remedy, if a consumer would like to replace their step, LCI will offer an upgraded replacement step at a discounted rate of \$200 off of LCI's dealer price for the new step. This discount must be passed on to the retail consumer. If the replacement option is selected, the replacement step MUST be purchased directly from LCI.

How Remedy Component Differs from Recalled Component : N/A

Identify How/When Recall Condition was Corrected in Production : The involved part numbers (128980; 164194; 165033; 165034; 165035; 165044; 168367; 171317; 171776; 173476; 234310) are no longer built and sold by Lippert Components. The last production and sale of the steps was December 2014. There is no future planned production of the recalled component.

**Recall Schedule :**

Description of Recall Schedule : Lippert will begin notifying its purchasers once NHTSA approves our submitted draft Part 577 notification letter.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

\* NR - Not Reported