



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

January 5, 2016

Mr. Russ Draper  
Director Warranty/Parts/Service  
Open Range R.V. Company  
955 Tuscany Dr.  
Shipshewana, IN 46528

NVS-215MR  
15V-840

**Subject:** Sewer Gas Caution Label Omitted

Dear Mr. Draper:

This letter serves to acknowledge Open Range R.V. Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

OPEN RANGE/3X/2014-2015

**Mfr's Report Date:** December 11, 2015

**NHTSA Campaign Number:** 15V-840

**Components:**

EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 48

**Problem Description:**

Open Range R.V. Company (Open Range) is recalling certain model year 2014-2015 3X recreational trailers, model 388RKS, manufactured June 12, 2013, to May 1, 2014, and equipped with a side vented sewer drainage system termination valve. The affected vehicles may be missing a caution label to inform the operator not to leave the drain valve open to prevent an escape of sewer gas.

**Consequence:**

If the drain valve is left open, sewer gas may fill the recreational vehicle, increasing the risk of occupant injury.

**Remedy:**

Open Range will notify owners and send them the missing label, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Open Range customer service at 1-260-768-7771.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement