



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 29, 2015

Ms. Amy Noce  
Accounting Manager  
Halcore Group, Inc.  
3800 McDowell Rd  
Grove City, OH 43123

NVS-215KS  
15V-828

**Subject:** Loss of Ambulance Body Lights and Electrics

Dear Ms. Noce:

This letter serves to acknowledge Halcore Group, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HORTON AMBULANCE/453/2015  
HORTON AMBULANCE/503/2015  
HORTON AMBULANCE/553/2015  
HORTON AMBULANCE/603/2015  
HORTON AMBULANCE/623/2015

**Mfr's Report Date:** December 7, 2015

**NHTSA Campaign Number:** 15V-828

**Components:**

ELECTRICAL SYSTEM

**Potential Number of Units Affected:** 18

**Problem Description:**

Halcore Group, Inc. (Halcore) is recalling certain model year 2015 Horton 623, 603, 503, 553 and 453 ambulances manufactured October 1, 2015, to November 16, 2015 and equipped with the i4G system for controlling the ambulance body electrics. Due to a circuit board component being installed incorrectly, the ambulance body may have electrical system failure of the interior and exterior lights, as well as other life saving electrical equipment such as the oxygen system.

**Consequence:**

Failure of ambulance body electrics can hinder emergency response and/or rescue efforts, increasing the risk of injury to ambulance patients.

**Remedy:**

Halcore will notify owners, and Horton will replace the affected electrical component, free of charge. The recall is expected to begin in December 2015. Owners may contact Horton customer service at 1-800-282-5113.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Halcore's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).


Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please provide this information as soon as possible.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement