



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 28, 2015

Ms. Wanda Wolfe  
Recalls Clerk  
Triple E Recreational Vehicles  
P.O. Box 1230  
Winkler R6W 4C4

NVS-215MR  
15V-817

**Subject:** Water Heater May Scald Operator

Dear Ms. Wolfe:

This letter serves to acknowledge Triple E Recreational Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TRIPLE E RV/REGENCY GT/2014

**Mfr's Report Date:** December 4, 2015

**NHTSA Campaign Number:** 15V-817

**Components:**

EQUIPMENT:RECREATIONAL VEHICLE:LPG WATER HEATER

**Potential Number of Units Affected:** 2

**Problem Description:**

Triple E Recreational Vehicles (Triple E) is recalling certain model year 2013 Regency GT 24MB motorhomes manufactured September 1, 2013, to December 1, 2013, equipped with certain Atwood on demand water heaters. The affected water heaters have a water and gas valve that may cause the water heater to overheat the water in the hot water supply tap.

**Consequence:**

The overheating of the water may result in the release of steam, possibly causing the operator is to scald themselves, increasing the risk of injury.

**Remedy:**

Triple E will notify owners and Atwood dealers will remedy the hot water heater issue, free of charge. The recall is expected to begin in December 2015. Owners may contact Triple E customer service at 1-204-325-4361, or Atwood customer service at 1-574-264-2131. Triple E's number for this recall is Atwood Water Heater.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Triple E's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at 202-366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement